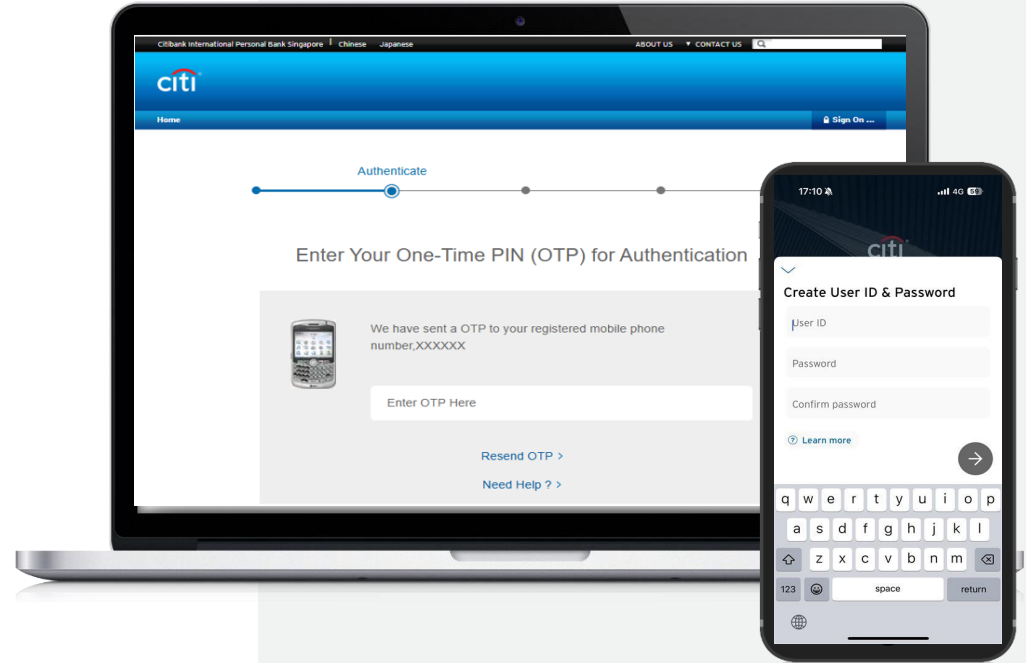


Digital Banking Registration and Login Quick Start Guide Citibank Online & Citi Mobile® App



Registration and Login

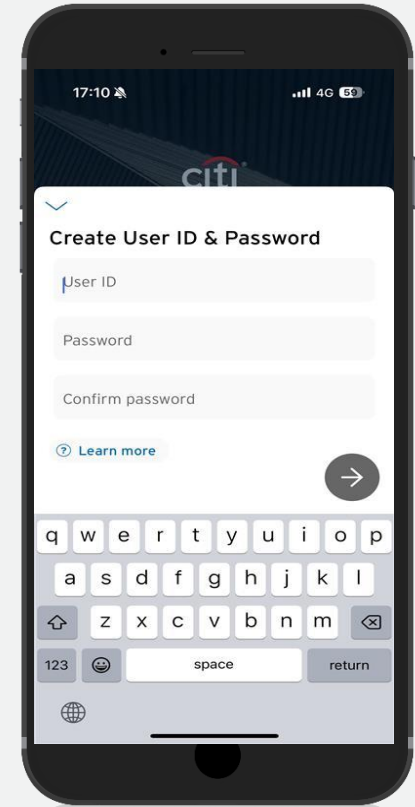
Citi Mobile® App

A. Registration

3

B. Login

4

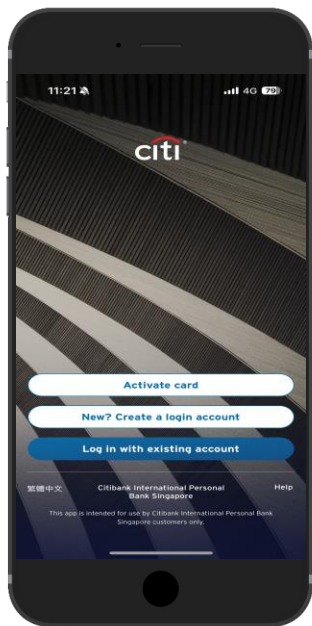


A. Registration



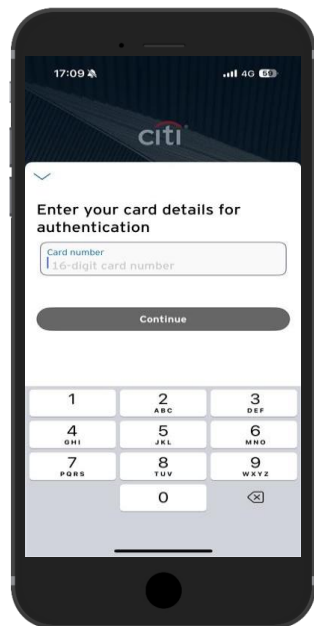
1

Tap on "New? Create a login account"



2

Enter card number



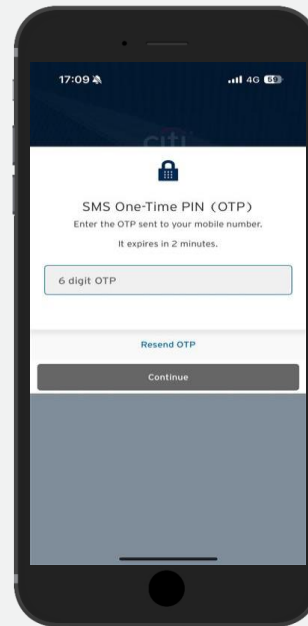
3

Enter CVV and DOB



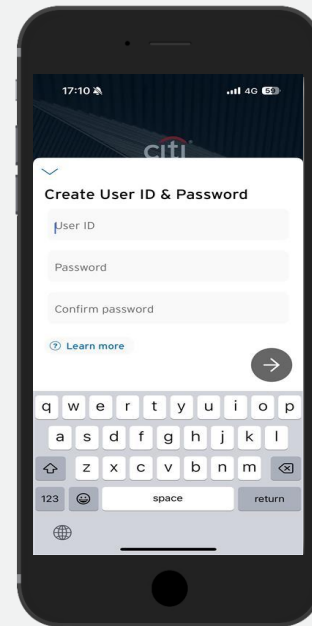
4

Enter SMS OTP



5

Create new User and Password

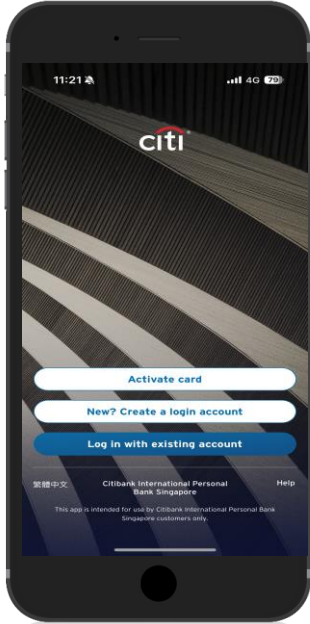


B. Login



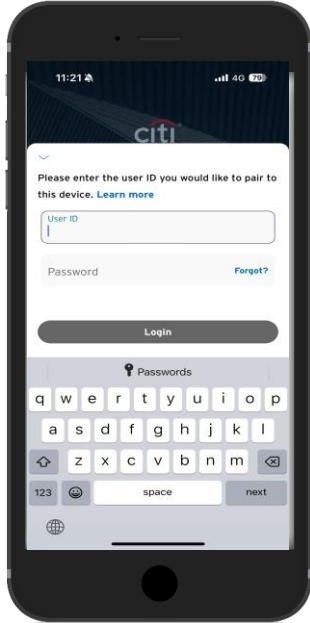
1

Tap on "New? Create a login account"



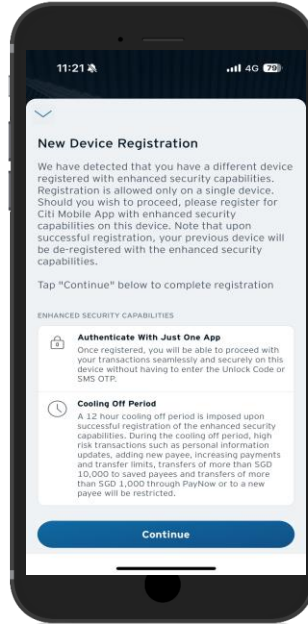
2

Enter User and Password



3

Tap on "Continue"



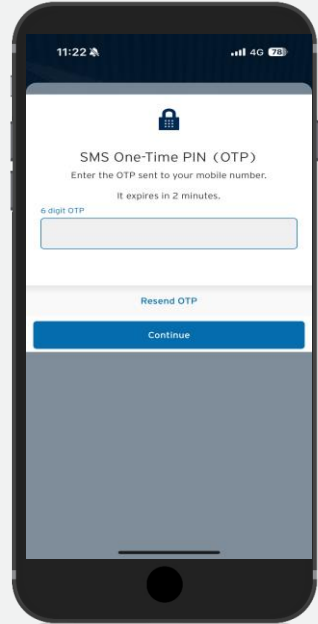
4

Tap on "Allow"



5

Enter SMS OTP





Registration and Login

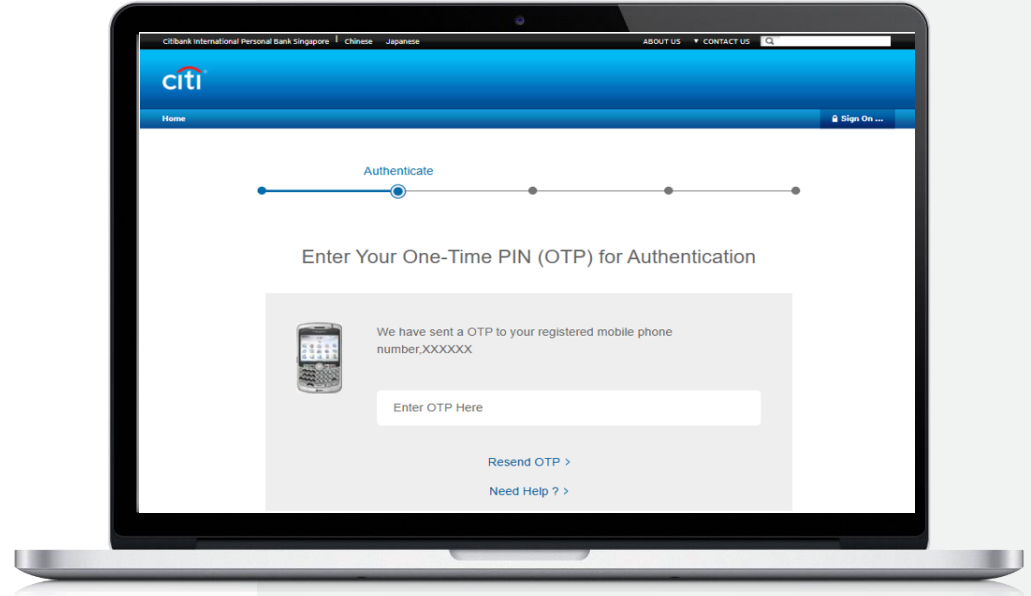
Citibank Online

A. Registration

6

B. Login

10



A. Registration

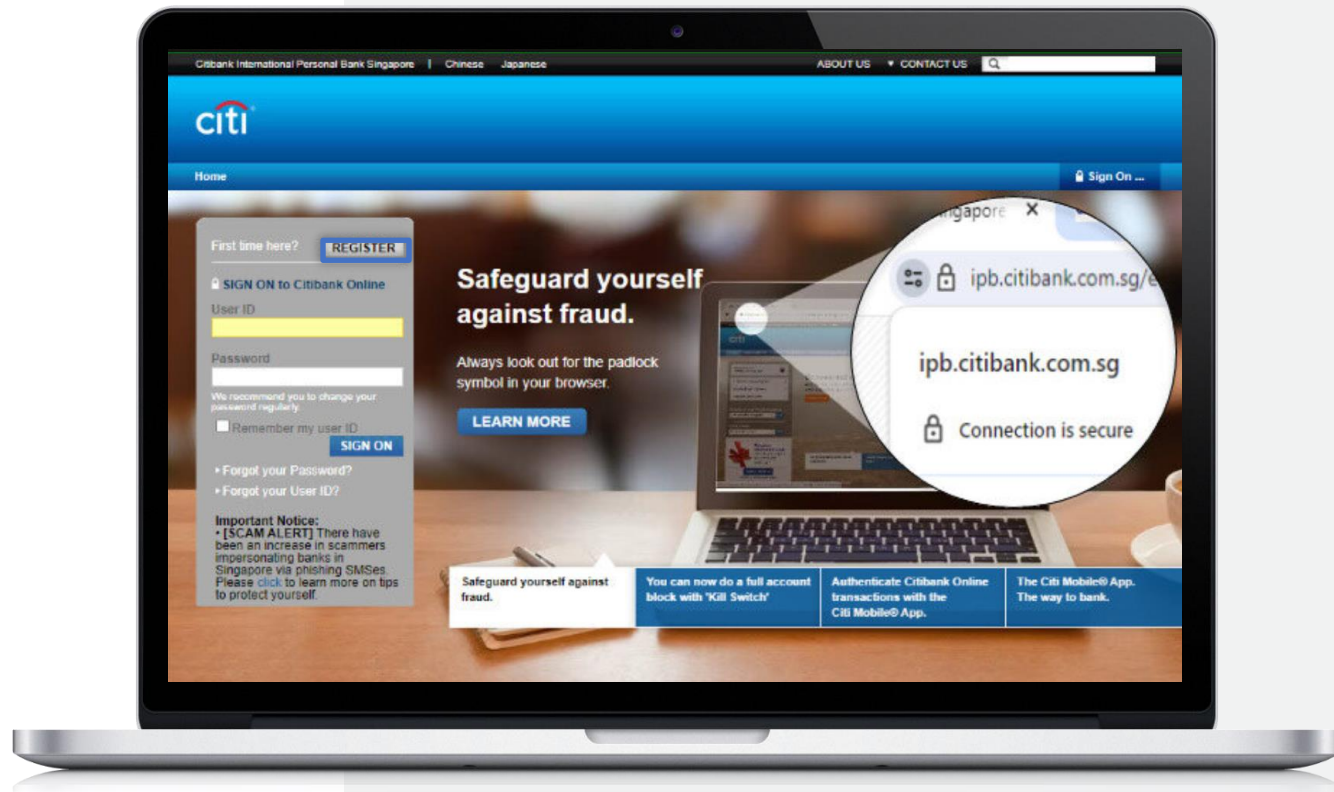


1

Go to
www.ipb.citibank.com.sg

2

Tap "Register"

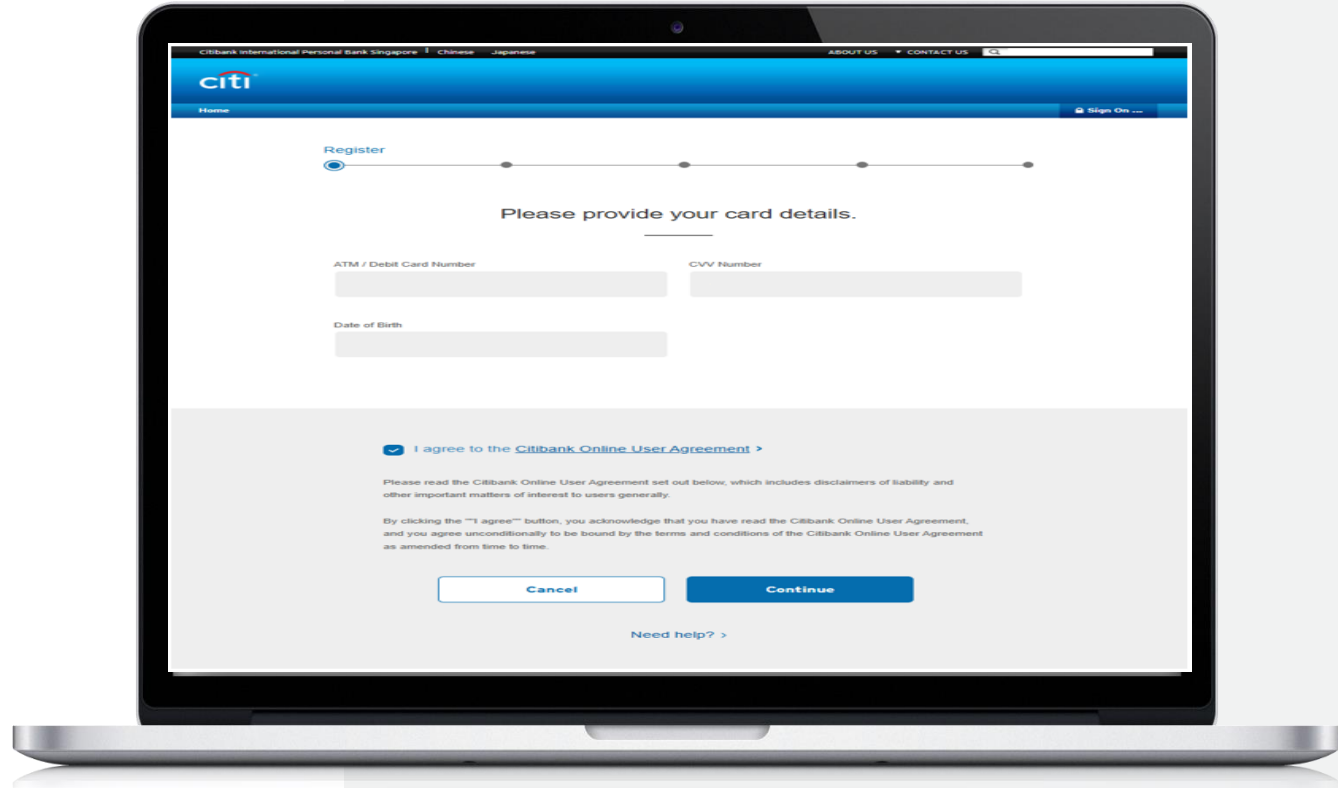


A. Registration



3

Fill up your details

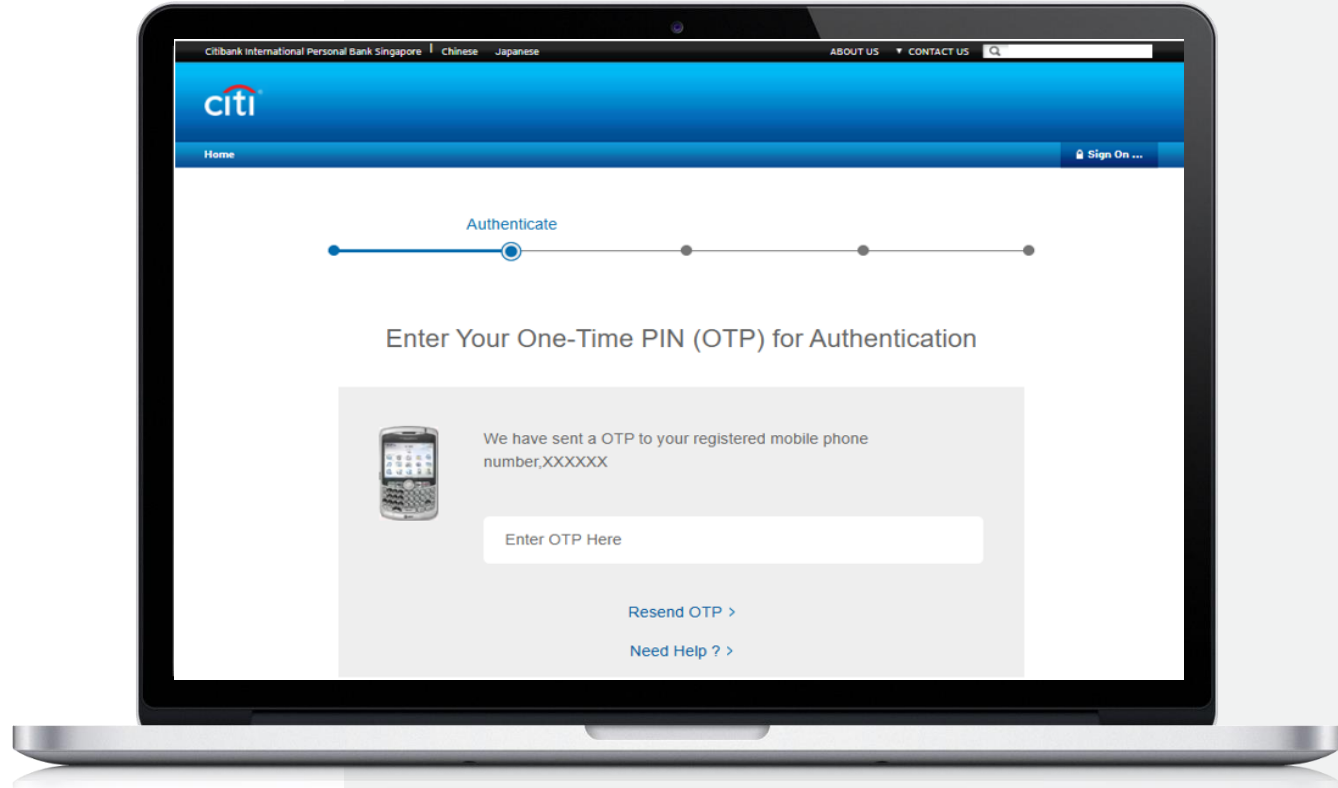


A. Registration



3

Enter SMS OTP

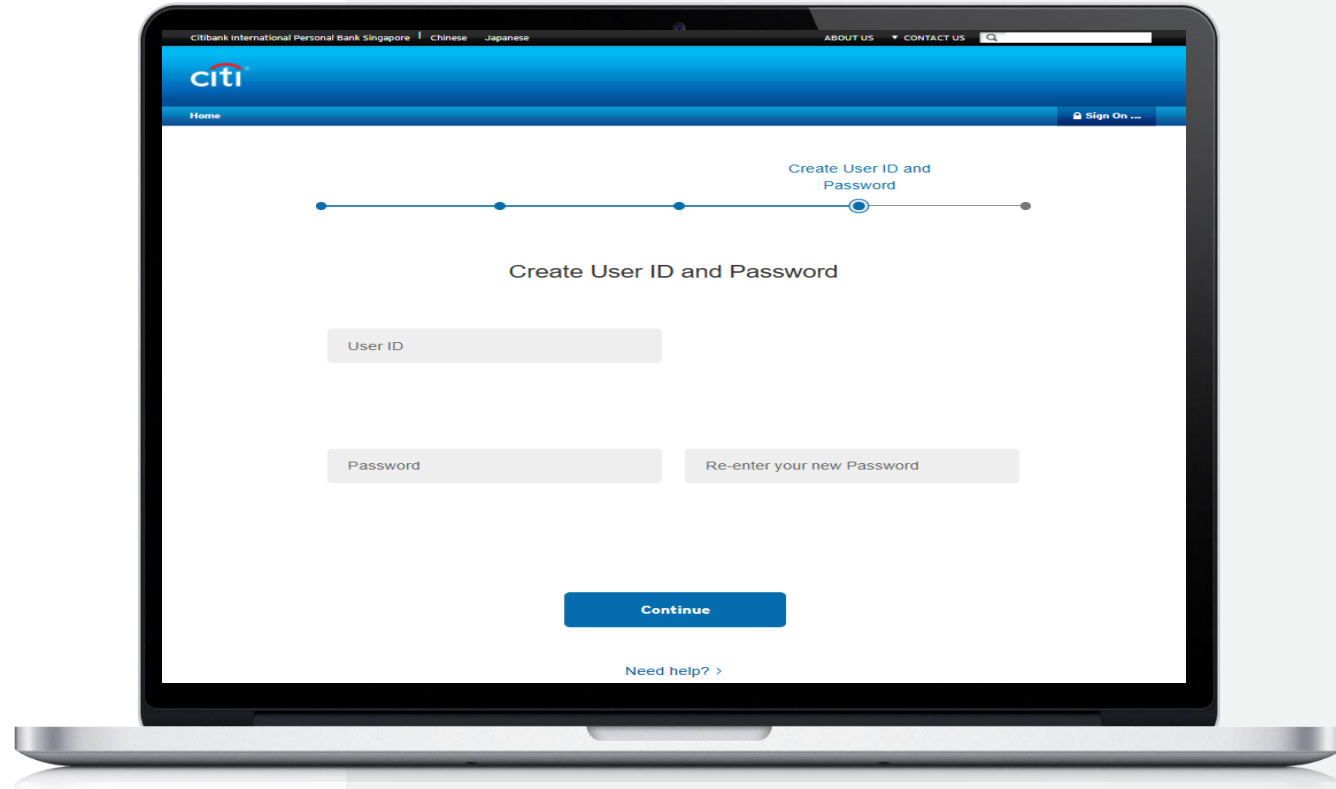


A. Registration



3

Create User ID and Password



B. Login



1

Go to
www.ipb.citibank.com.sg

2

Enter your user ID and password



Beware of Online Threats

Online threats are very common nowadays and it tricks you into surrendering your confidential information. It is important to know its mechanisms and take preventive measures to safeguard yourself.

As an internet banking user, you have a role to play to ensure that you are protected while banking online. Here are some of the ways you could take to safeguard yourself:

Always make sure that you have entered your User ID and Password and other confidential information in the legitimate Citibank International Personal Bank Website by entering Citibank International Personal Bank's Website address <http://www.ipb.citibank.com.sg> directly onto your Web browser .

To ensure you are on a secure website, check the beginning of the Web address in your browser's address field - it will be "https://" rather than "http://". Secure websites will also contain a padlock icon on the status bar at the top of the browser. Double-click to view details of the security certificate, which is issued to Citibank.

- To verify that the website is authentic, check for the following details:
- The certificate is issued to <http://www.ipb.citibank.com.sg>
- The certificate is issued by Verisign.
- The certificate has a valid date.

Do not save your online banking login details on the browsers by clearing your browser's cache and history after each session . [Click here for steps to clear browsers' cache](#). Always remember to log out when you have completed your internet banking session.

Always update the bank whenever you have changed your contact details so that you can be contacted in a timely manner should we detect any unusual transactions.

Ensure that your computer has the latest anti-virus software as they help to guard against new viruses. Your computer's operating system and browser software should be updated with the latest security patches. All these will help prevent unauthorized access to your computer.

Disclaimers

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Monday to Friday: 9:30am – 6:00pm

