



## **Citi IPB Client Referral Program 2025 – Terms and Conditions**

By enrolling in this Citi IPB Client Referral Program, a Referrer shall be deemed to have read, understood, and accepted these Terms and Conditions.

This Promotion is not available to U.S. Persons.

### **Definitions**

Unless the context otherwise requires, terms used in these Terms and Conditions shall have the following meaning:

**“Assets Under Management” or “AUM”** refers to the combined balances held in a customer's primary accounts including Citibank checking and savings account, time deposits, investments and premiums of life insurances distributed by Citi and underwritten by AIA Singapore Private Limited (Reg. No. 201106386R). For avoidance of doubt, the USD value of AUM is based on prevailing exchange rate computed in customer's bank statement. AUM fluctuation due to market volatility is defining of a customer's AUM and is conclusive as indicated in the customer's bank statement.

**“Citi” or “Citibank”** refers to Citibank Singapore Limited.

**“Enrolment Month”** refers to the calendar month in which a New Customer opens his/her account to establish a Citigold or Citigold Private Client relationship.

**“Fresh Funds”** refer to a net increment in the USD value of a New Customer's AUM within the Welcome Period. It excludes any funds transferred from any existing account held under Citibank or its affiliates in the world. Internal transactions that will contribute to a decrease in AUM include but are not limited to:

- (i) Transfer of funds from a New Customer's primary account to a New Customer's secondary account;
- (ii) Payment of a Citi credit card bill or loan facility using funds in a New Customer's primary account; and
- (iii) Transfer of funds from a New Customer's primary account to a Cash Management Account

**“New Customer”** refers to a customer who fulfills the following criteria:

- (i) is not a U.S. Person;
- (ii) is at least the age of 18 during the Enrolment Month;
- (iii) does not have a primary Banking Account or primary relationship in each of the last thirteen (13) calendar months before the Enrolment Month;
- (iv) does not have any AUM in each of the last thirteen (13) calendar months before the Enrolment Month; and
- (v) opens a primary sole Banking Account or a primary joint Banking Account with a person who does not have any Banking Account/relationship with Citi.

**“Promotion”** refers to the Citi IPB Client Referral Program 2025 set out in these Terms and Conditions.

**“Promotion Period”** refers to January 1 till March 31, 2025 (both days inclusive).

**“Referee”** refers to a New Customer who is referred by a Referrer.

**“Referrer”** refers to an existing Citi customer holding a primary sole Banking Account or a primary joint Banking Account at time of referral.

**“Referral Month”** refers to the calendar month in which a referrer refers a New Customer to Citigold or Citigold Private Client.



“**U.S. Persons**” refers to United States (“U.S.”) Citizens, U.S. Residents, U.S. Green Card holders or clients with a U.S. mailing address, U.S. telephone number, are not eligible for all Promotions. A person is a “U.S. Resident” if he is present in the U.S. for more than 31 days in the current calendar year and for an average of at least 183 days over the current calendar year and the two (2) preceding calendar years. Please note that the bank’s definition for U.S. Persons may not be the same as the definition used by the U.S. Inland Revenue Services for U.S. tax purposes.

“**Welcome Period**” refers to a period of three (3) months after a new Customer successfully opens his/her account to establish a Citigold or Citigold Private Client banking relationship, including the Enrolment Month.

**Citi Customer Referral Reward**

1. The Referrer will not be eligible to participate in this Promotion if he/she is:
  - (i) a Citi Sales Staff<sup>1</sup>; or
  - (ii) below the age of 18; or
  - (iii) referring a person who is a resident individual of the European Union, European Economic Area (EEA) or any other jurisdictions where referral activity is restricted; or
  - (iv) a U.S. Person or a Restricted Individual
  
2. For the purpose of the Referral Reward qualification, a successful referral by a Referrer means:
  - (i) The Referrer is eligible to participate in this Promotion (refer to Paragraph 1) and does not have any joint account relationship in Citibank with the Referee before Enrolment Month; AND
  - (ii) The Referee fulfills all of these following criteria by the end of Welcome Period and maintain them up to point of reward fulfilment:
    - (a) Bring in Fresh Funds and have a qualified banking relationship of:
      - (i) Citigold with AUM ≥ US\$250,000 OR,
      - (ii) Citigold Private Client with AUM ≥ US\$1,100,000
    - (b) Successfully completed an Investment Risk Profile with his/her Relationship Manager
  
3. The Referrer will be entitled to receive the Referral Reward (“**Referral Reward**”) for each successful referral. There is no limit to the number of successful referrals that can be made by the Referrer. The Referral Rewards are as follows:-

	Referral Reward for each successful referral
<b>Citigold New-to-Bank customer</b>	US\$300 cash
<b>Citigold Private Client New-to-Bank customer</b>	US\$2,000 cash

*Example 1 – If a referrer has successfully referred 2 new Citigold referees during the Promotion Period, the referrer will be entitled to receive Referral Reward of **US\$300** x2 i.e. **US\$600** cash in total.*

*Example 2 – If a referrer has successfully referred 1 new Citigold referee and 1 new Citigold Private Client referee during the Promotion Period, the referrer will be entitled to receive Referral reward of **US\$300** x1 and **US\$2,000** x1; i.e. **US\$2,300** cash in total.*

<sup>1</sup>Citi sales staff refers to all employees and contract staff of Citibank Singapore Limited and Citibank, N.A. Singapore branch who are on Sales Incentive Plan (SIP) and/or in a client facing role which include Relationship Managers, Market Managers/Unit Heads, Assistant Relationship Managers, Meeter Greeters, Business Development Managers, Treasury Sales Officers, Portfolio Counselors, CitiPhone Officers, Strategic Alliance Business Development Officers, and Wealth Planning Managers.



4. The first 100 eligible first-time referrers will be entitled to receive a One-time Promotional Gift (“**Promotional Gift**”) of US\$300 for successful referral(s). For avoidance of doubt, regardless of number of referrals, the referrer will only receive one Promotional Gift. An eligible first-time referrer is an existing Citi customer who have not received any referral reward in each of the last 13 calendar months before referral month.

*Example 1- If a referrer is a New Referrer and has successfully referred 2 new Citigold referees during Promotion Period, the referrer will be entitled to receive Referral Reward of **US \$300** x2 and Promotional Gift of **US \$300**; i.e. **\$900** cash in total.*

*Example 2- If a referrer is a New Referrer and has successfully referred 1 new Citigold referee and 1 new Citigold Private Client referee during the Promotion Period, the referrer will be entitled to receive Referral reward of **US \$300** x1, **US \$2,000** x1 and Promotional Gift of **US \$300**; i.e. **US \$2,600** cash in total.*

5. If more than one eligible Referrer refers the same Referee within the Promotion Period, the Referrer whose Client Referral Form regarding the Referee is received by Citibank first, will be entitled to the rewards.
6. By taking part in this Promotion, the Referrer represents and warrants that the Referee has given specific consent to the Referrer for the Referee’s contact details to be disclosed by the Referrer to Citibank for the purposes of Citibank contacting the Referee in relation to opening an account and establishing a banking relationship with Citibank. The Referrer acknowledges and agrees that Citibank is relying on this consent for the purposes of its compliance with data privacy regulations, including but not limited to the Singapore Personal Data Protection Act 2012, and further indemnifies and holds Citibank harmless against all costs and/or losses whatsoever and howsoever caused, arising from or in connection with this referral. It is the Referrer’s responsibility to obtain the consent of the Referee(s) to give the Referee’s/Referees’ personal data to Citibank for the purposes of contacting the Referee(s) about establishing a banking relationship with Citibank via the telephone or email.
7. The Referrer acknowledges and agrees that Citibank will inform the Referee(s) that:
- The Referee(s) has been referred to Citibank by the Referrer;
  - The Referee’s/Referees’ personal data has been provided by the Referrer; and
  - The Referrer will receive a financial token of appreciation from Citibank if the referral is successful.

### **Client Center Walk-In Referral Gift**

8. Subject to these terms and conditions, the following criteria must be satisfied for the Referrer to be eligible for the Client Center Walk-In Referral Gift:
- The Referrer must successfully submit valid referral details to their RM or BDM by completing all the fields in the Citibank Client Referral Program Referral Form (“**Client Referral Form**”) during their in-person visit to the Citibank IPB Singapore Citigold/Citigold Private Client Center at Asia Square (“**Client Center**”).
  - Each Referrer is eligible to receive one (1) gift per Promotion Period, regardless of the number of valid Client Referral Forms submitted.
  - The gift is available to Referrers on a first-come-first-serve and while-stocks-last basis and must be redeemed in-person at the Client Center.
  - The gift will be a token of appreciation with a value of up to US\$20.

### **Rewards Fulfilment**

9. The Referrer will receive the Referral Reward at or around the end of the sixth (6<sup>th</sup>) calendar month from the Enrolment month (or such other date as Citibank may stipulate).
10. The Referral Reward shall be in US dollars unless otherwise stated and will be credited to the Referrer’s primary Citi USD account (that is of good standing i.e. not blocked/suspended/under investigation, or in the process of



being closed). In the event if a USD account is not available, the cash rewards will be credited to a SGD account (the amount will be in USD equivalent).

**Other terms and conditions of the Promotion**

11. It is the Referrer’s responsibility to comply with any regulations, law, or legal process that may be applicable to him/her and Citibank will not be liable for any loss or liability imposed on the Referrer as a result of Referrer's non-compliance with any regulations, laws or legal processes applicable to him/her.
12. There may be countries where referrals may be restricted. It is the Referrer’s responsibility to be aware of the laws in their country with regards to their banking (including referral activity) with Citibank in Singapore or in any other jurisdictions and Citibank will not be liable for any loss or liability imposed on the Referrer as a result of Referrer’s non-compliance with any regulations, laws or legal process of their country. Referrers should be aware that Citibank does not provide tax advice in relation to their accounts with Citibank, transactions on the accounts and referral activities. Citibank reserves the right to not accord the referral rewards to Referrers domiciled in jurisdictions where referral activity is restricted.
13. The Referrer will assume, and be solely responsible for, any and all taxes of any jurisdiction or governmental or regulatory authority, including, without limitation, to any fulfillment of gifts or rewards.
14. The Referrer shall not engage in any referral activity as part of this Promotion for business purposes.
15. The Referrer must not advise any Referee as to the features or any aspect of any product issued or distributed by Citibank nor make a recommendation or a statement of opinion that could reasonably be regarded as being intended to influence a Referee in making a decision in relation to a product.
16. Citibank reserves the right to deduct the equivalent value of the rewards from the Referrer’s account in the event that the Referee withdraws the fresh funds within the stipulated period or terminates his/her relationship with IPB within 12 months from account establishment date.

**Generic Terms and Conditions**

17. This Promotion may not be available to clients domiciled in all jurisdictions and this document does not constitute the distribution of any information or the making of any offer or solicitation by anyone in any jurisdiction in which such distribution or offer is not authorized or to any person to whom it is unlawful to distribute such a document or make such an offer or solicitation. Please be further advised that not all products and services are available in all jurisdictions. Additionally, your country of residence may have laws or regulations that limit your access to certain products or services.
18. This Promotion is not available to U.S. Citizens, U.S. Residents, or Green Card holders. A person is a “U.S. Resident” if he/she is present in the United States for more than 31 days in the current calendar year, and for an average of at least 183 days over the current calendar year and the two (2) preceding calendar years.
19. By participating in the Promotion, you consent under the Personal Data Protection Act 2012 to the collection, use and disclosure of your personal data by/to Citi and such other third party that Citi may reasonably consider necessary for the purpose of the Promotion, and confirm that you agree to be bound by the terms of the Citi Privacy Circular, which can be found on our privacy page set out in Citibank Singapore website (Website Footer > Privacy > Personal Data Protection and You > Privacy Circular).
20. Clients should be aware of the laws in their home countries (or any other relevant jurisdiction) with regard to their banking activities with Citibank. Citibank shall not be liable for any loss or liability imposed on the investors by regulators in their home countries (or any other relevant jurisdiction) or as a result of their non-compliance with any regulations, law, or legal process that may be applicable to them.



21. Citibank shall have absolute discretion to use agents, contractors, correspondents or other third parties to administer and/or implement the Promotion; and Citibank shall not be liable to any person for the act, omission or neglect on part of such agents, contractors, correspondents or third parties.
22. Without prejudice to any of Citibank's rights and remedies, Citibank may with prior notice, terminate or extend or withdraw, modify or amend, cancel or invalidate or substitute any terms and conditions, promotional rates, products or gifts with another of a similar value.
23. Citibank is required to observe certain U.S. laws and regulations, including but not limited to sanctions on certain countries, organizations and/or individuals issued by the U.S. government. These laws and regulations may require Citibank to refrain from fulfilling a Citibank Promotion. Neither Citibank, Citibank N.A. and its branches, Citigroup Inc. or any of its other subsidiaries or affiliates will be liable for any loss to client as a result of taking or refraining from taking any actions to comply with any U.S. laws or regulations.
24. The eligible client will assume, and be solely responsible for, any and all taxes of any jurisdiction or governmental or regulatory authority, including, without limitation, to any fulfillment of gifts.
25. In the event of any inconsistencies between the different languages of this document, the English language version shall prevail.
26. Citibank is not liable if it is unable to perform its obligations under these terms and conditions, due directly or indirectly to the failure of any machine or communication system, industrial dispute, war, Act of God, or anything outside the control of the bank or its servants or agents.
27. Information collected through this Promotion may be used in the operation and marketing of Citibank's products and services. Participants may receive via email promotion news, service updates, and other information about Citibank's products and services. Participants may choose, at any point, to unsubscribe from these mailings.
28. Citibank's decision on all matters relating to this Promotion will be at its sole and absolute discretion and will be final and binding on all participants.
29. Citibank's full disclaimers, terms and conditions apply to individual products and banking services.



**Important Notes**

**Notification of Right of Review Clauses:**

As part of our commitment to fair dealing, we wish to notify you that the terms and conditions governing your product and/or service relationship with us contain clauses that give us the unilateral right to revise such terms and conditions. Please refer to the Notification of Right of Review Clauses as set out in Citibank Singapore website (Website Footer > Terms and Conditions > General).

**Deposit Insurance Scheme:**

Singapore dollar deposits of non-bank depositors are insured by the Singapore Deposit Insurance Corporation, for up to S\$100,000 in aggregate per depositor per Scheme member by law. Foreign currency deposits, dual currency investments, structured deposits, and other investment products are not insured.

**Disclaimer:**

The information provided herein does not constitute the marketing or offering of any products or services to individuals resident in the European Union, European Economic Area, Switzerland, Guernsey and Jersey, Monaco, San Marino, Vatican, The Isle of Man, the UK, Brazil, New Zealand, Jamaica, Ecuador, or Sri Lanka. This communication and any accompanying terms and conditions (if applicable) is/are not, and should not be construed as, an offer, invitation or solicitation to buy or sell any of the products and services mentioned herein to such individuals.