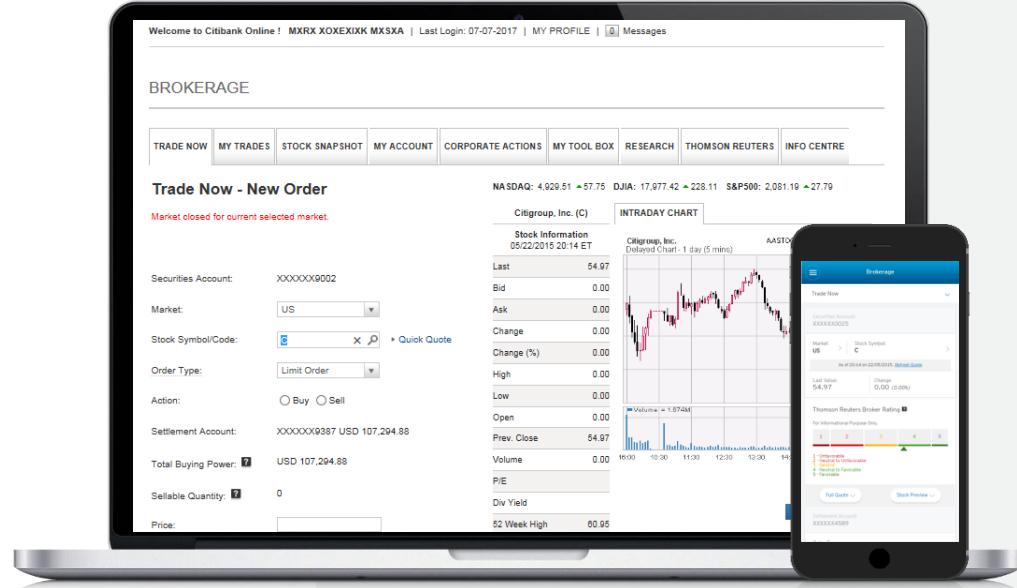


eBrokerage

Quick Start Guide

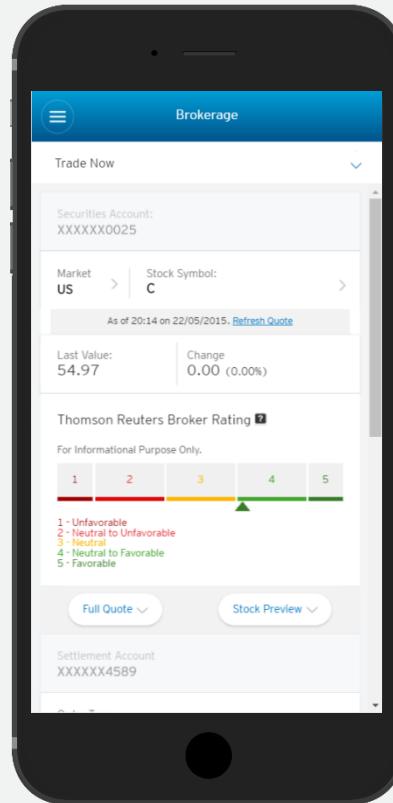
Citibank Online & Citi Mobile® App





eBrokerage Citi Mobile® Contents

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B. Trade Status – Modify Order	5
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D. View Portfolio Holdings	9
E. View Account Information	10
F. Corporate Actions	11
G. Watchlist – View only	13
H. View Stock Report	14



A. Trade Now



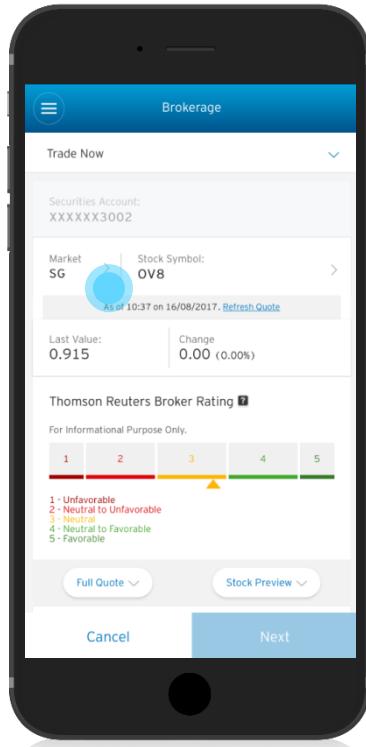
Important Notice:

1. Good-Till-Date Expiry Date: if the date selected falls on a holiday, the trade will be effective till the next trading day.

2. Market Order: Settlement amount is calculated based on the price the order was executed at, multiplied by the quantity of securities traded, in addition to charges/fees.

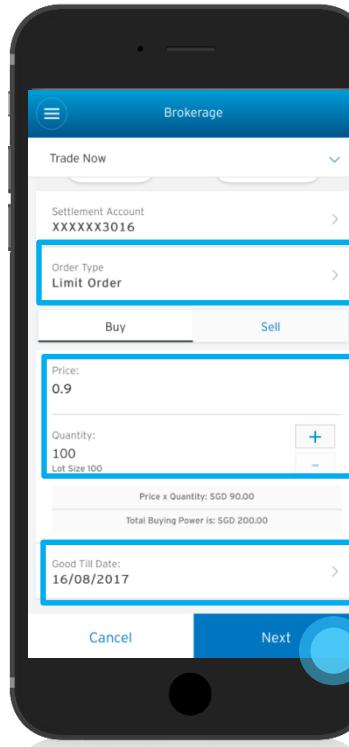
1

Go to Wealth > Brokerage >
Trade Now
& click Market and Stock Symbol



2

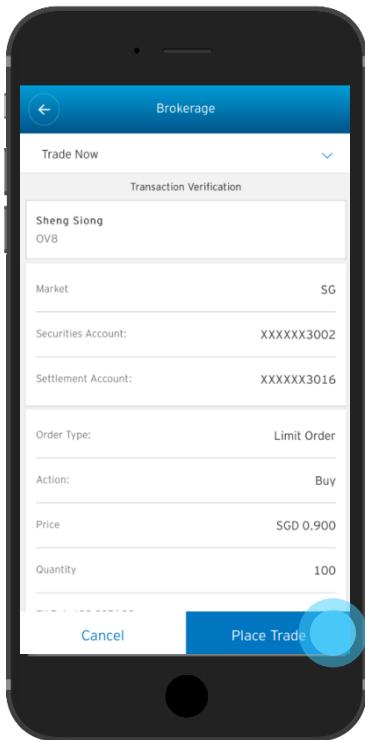
Specify all required
fields then click
“Next”



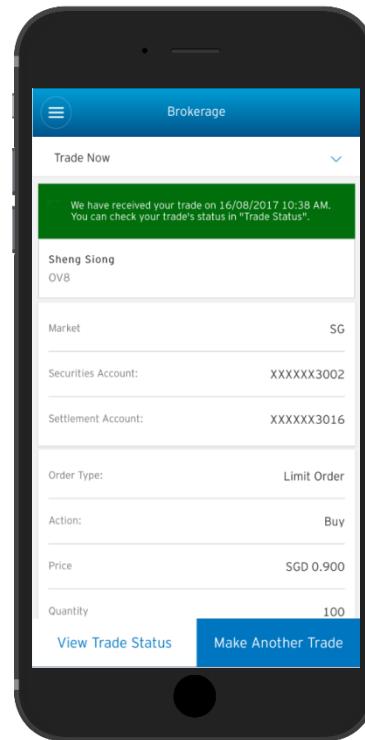
A. Trade Now



3 Verify
trade details and click
“Place Trade”



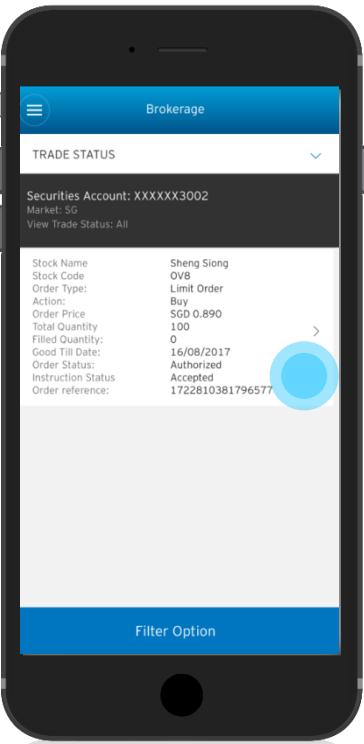
4 Confirmation
Screen



B. Trade Status - Modify Order



- 1 Go to Wealth > Brokerage > Trade Status and select the order you wish to view

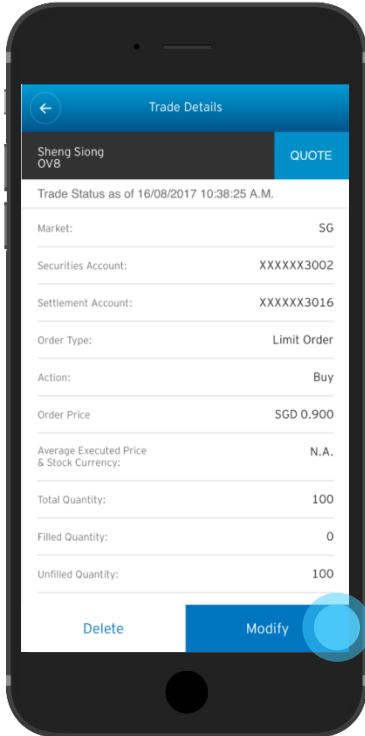


i Important Notice

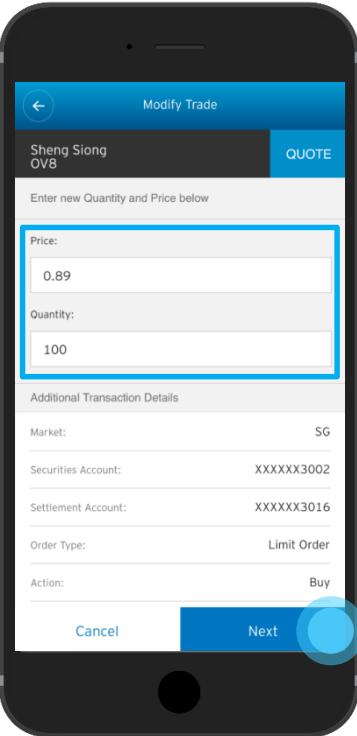
Cancellation or Modification of requests is only available for those with statuses "New", "Authorized" and "Partially confirmed".

Under TRADE STATUS, requests with statuses "Fully Confirmed" & "Partially Confirmed" will be shown for up to 3 days while requests with statuses "Reject", "Cancelled" and "Expired" will be shown for up to 30 days.

- 2 Click "Modify"



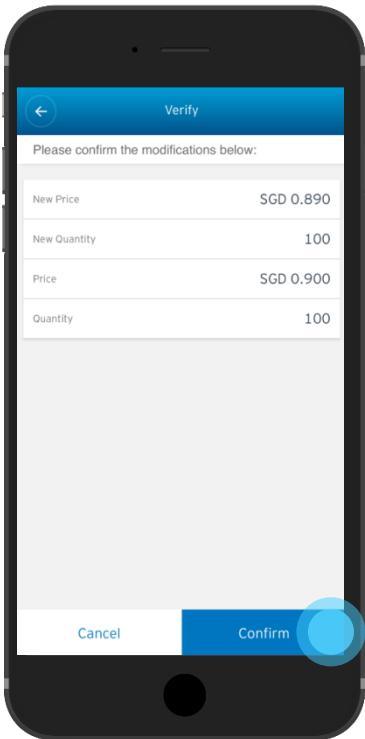
- 3 Input New Price or Quantity then click "Next"



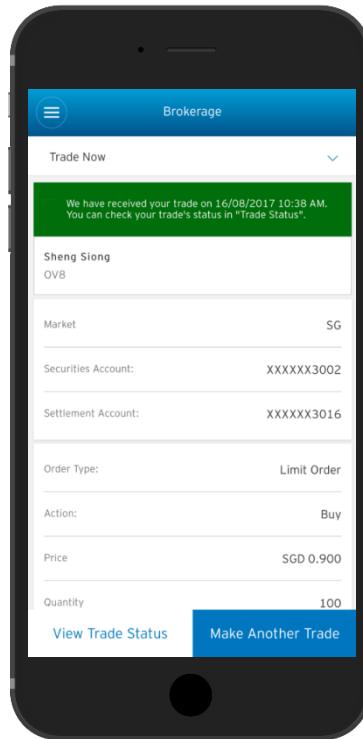
B. Trade Status - Modify Order



4 Verify
modifications made then
click "Confirm"



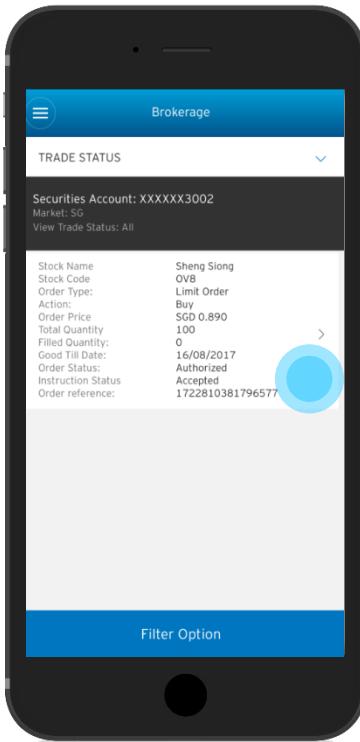
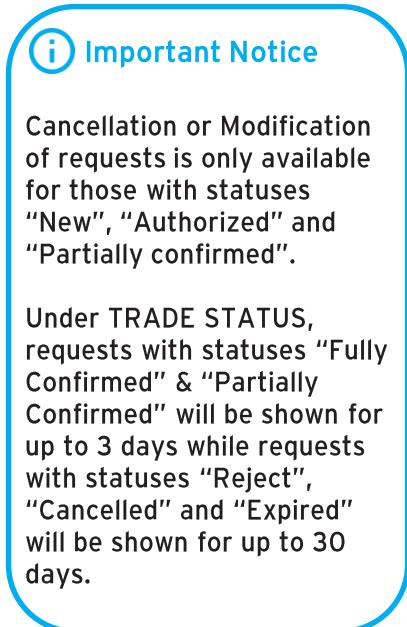
5 Confirmation
screen



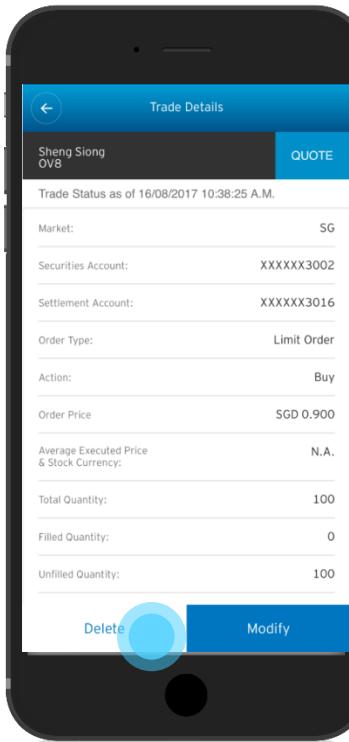
C. Trade Status - Cancel Order



- 1 Go to Wealth > Brokerage > Trade Status and select the order you wish to view



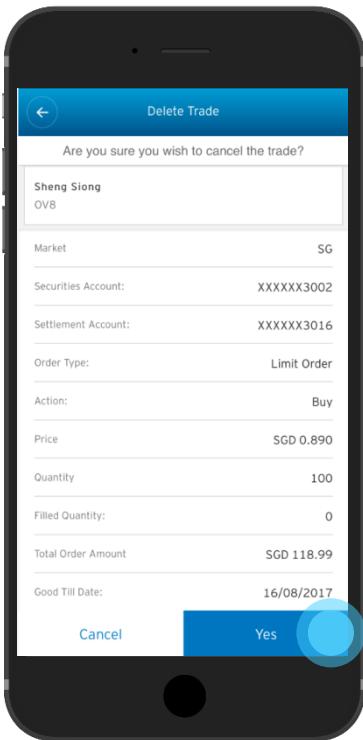
- 2 Click "Delete"



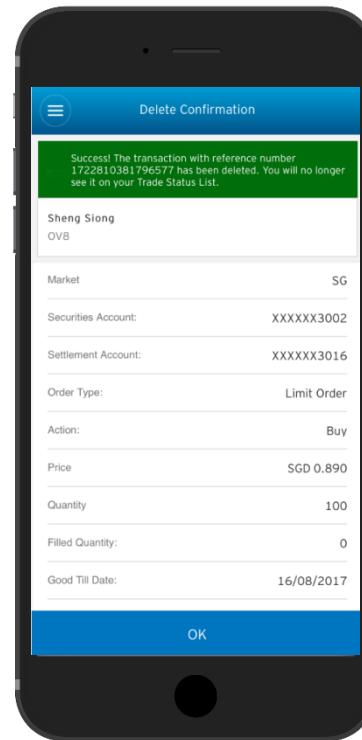
C. Trade Status - Cancel Order



4 Verify the request you want to cancel and click "Yes"



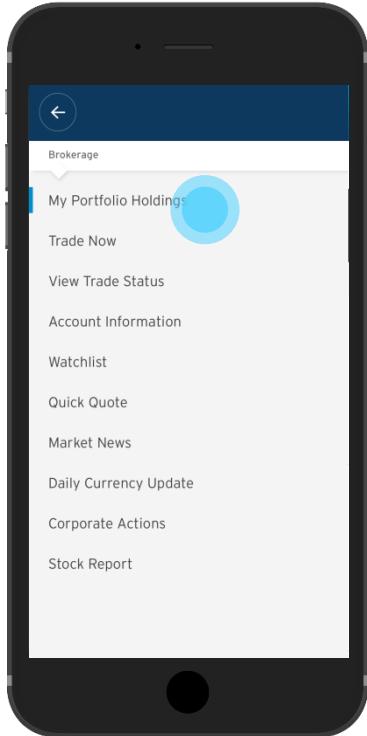
5 Confirmation Screen



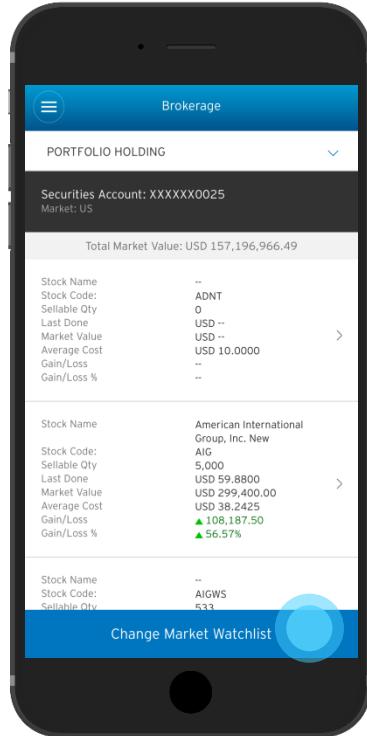
D. Portfolio



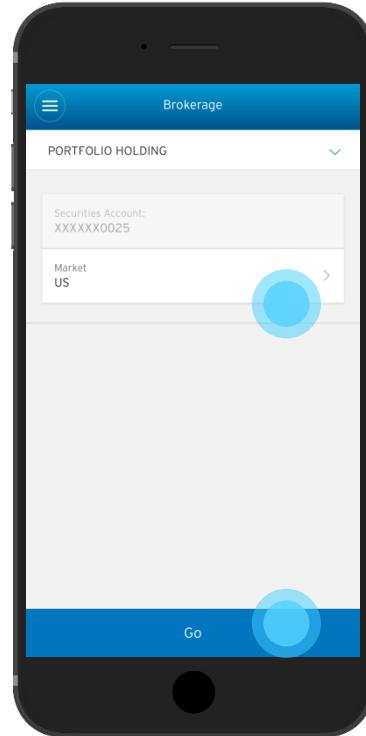
1 Go to Wealth > Brokerage > My Portfolio Holdings



2 View Portfolio. Click on "Change Market Watchlist" to view other market's holdings



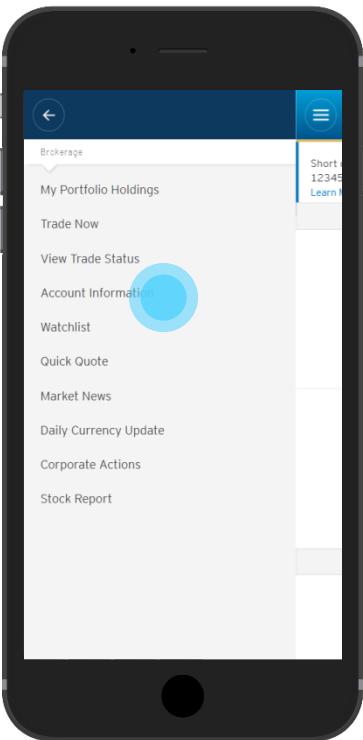
3 Select Market then click "Go"



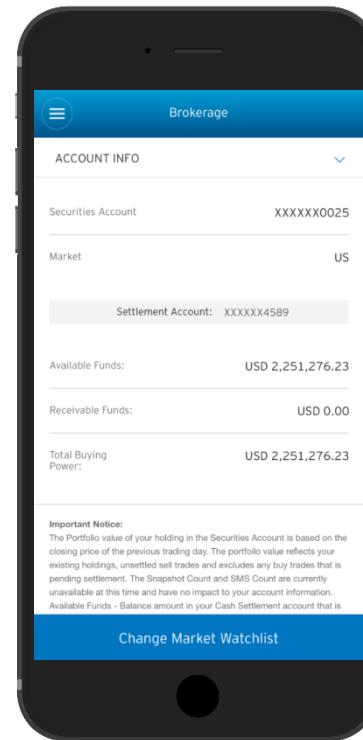
E. View Account Information



- 1 Go to Wealth > Brokerage > Account Information



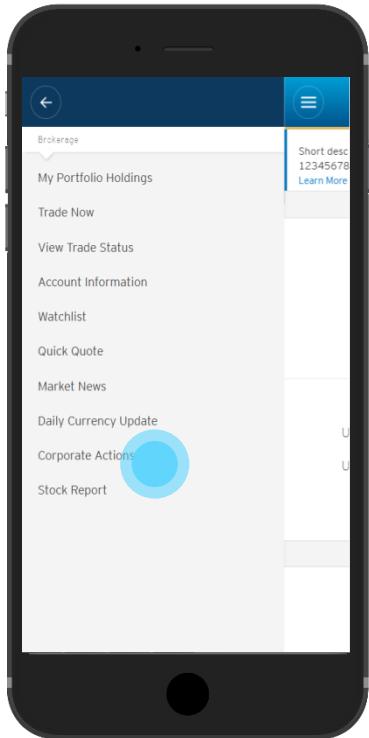
- 2 View account information



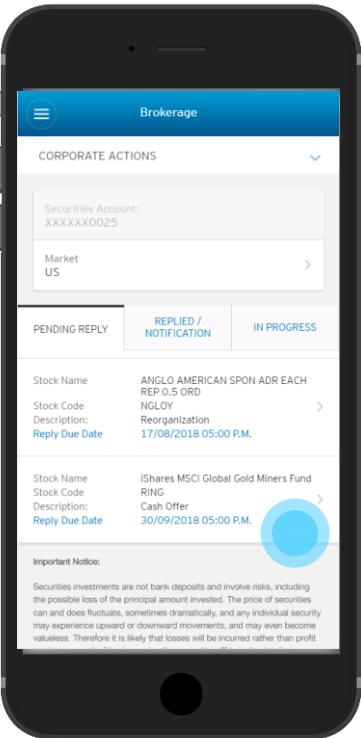
F. Corporate Action



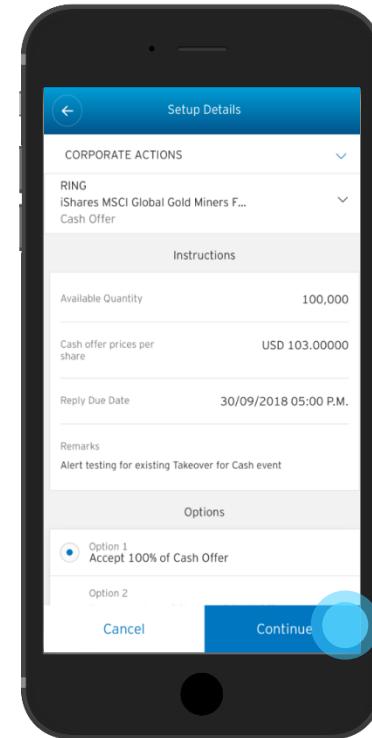
1 Go to Wealth > Brokerage > Corporate Actions



2 Click on a Pending Reply Event



3 Select the option for your instruction, then click "Continue"

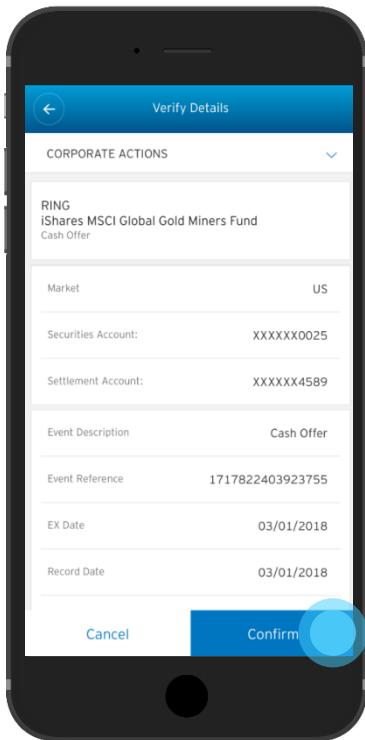


F. Corporate Action



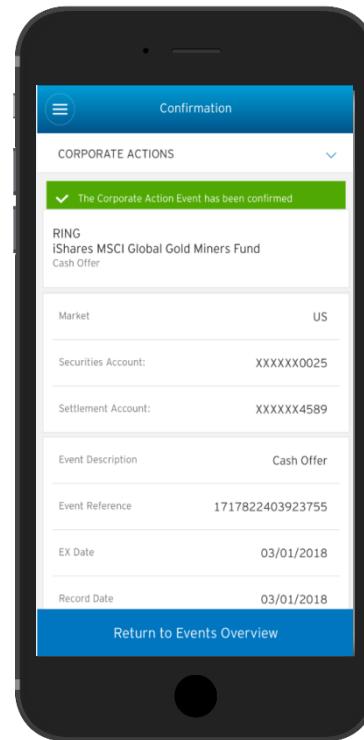
4

Verify that all information
is correct



5

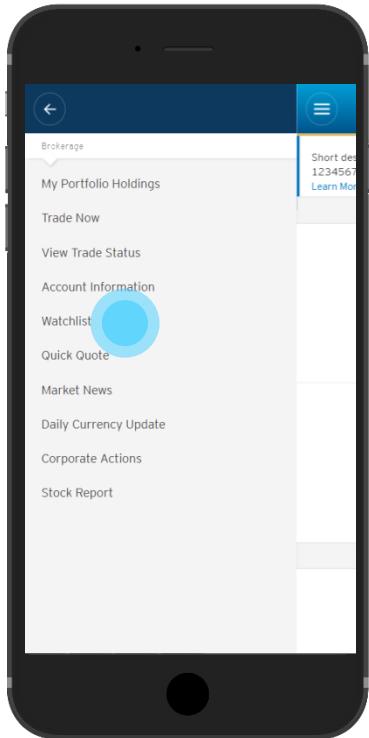
Confirmation
screen



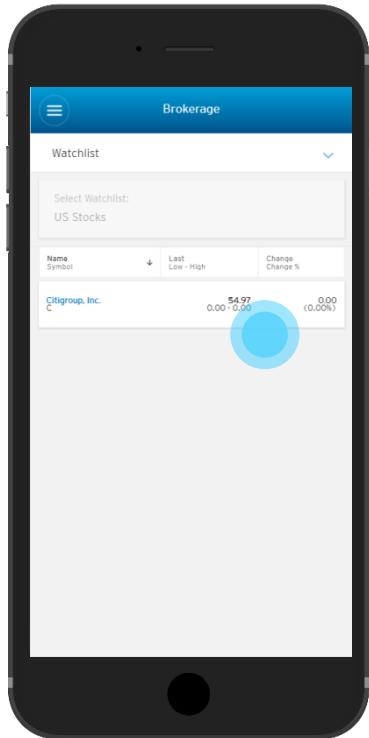
G. Watchlist - View only



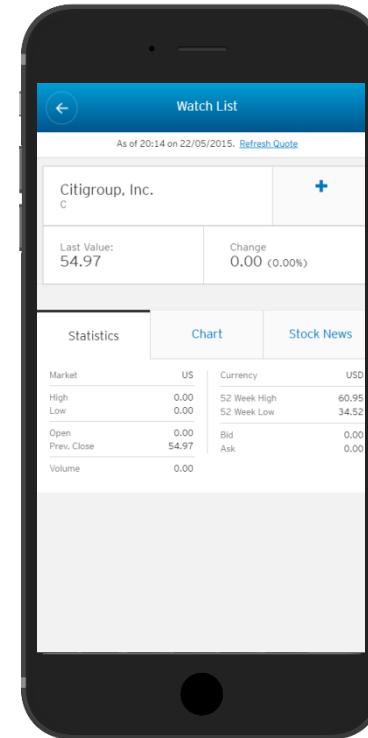
1 Go to Wealth > Brokerage > Watchlist



2 Click on the Stock to view more details



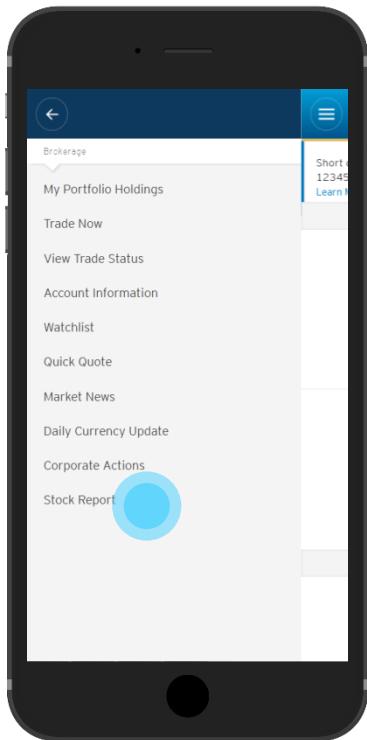
3 See details



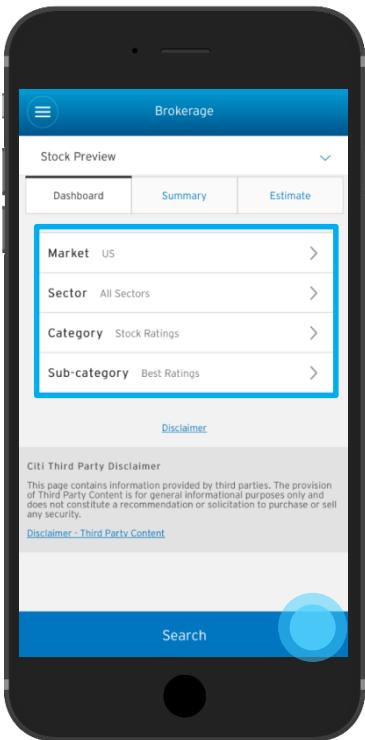
H. View Stock Report



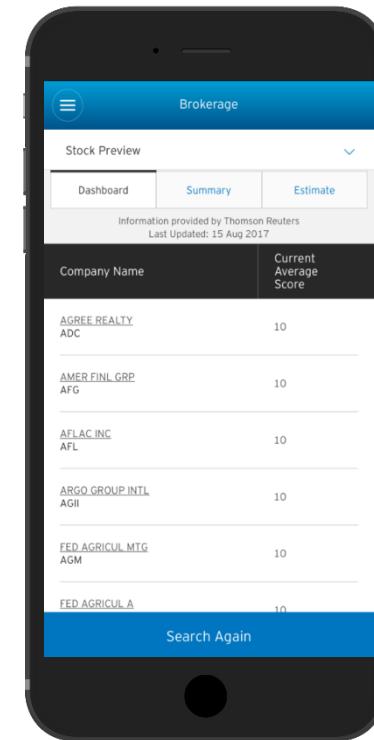
1 Go to Wealth > Brokerage > Stock Report



2 Choose the Market, Sector and Category you wish to view then click "Search"



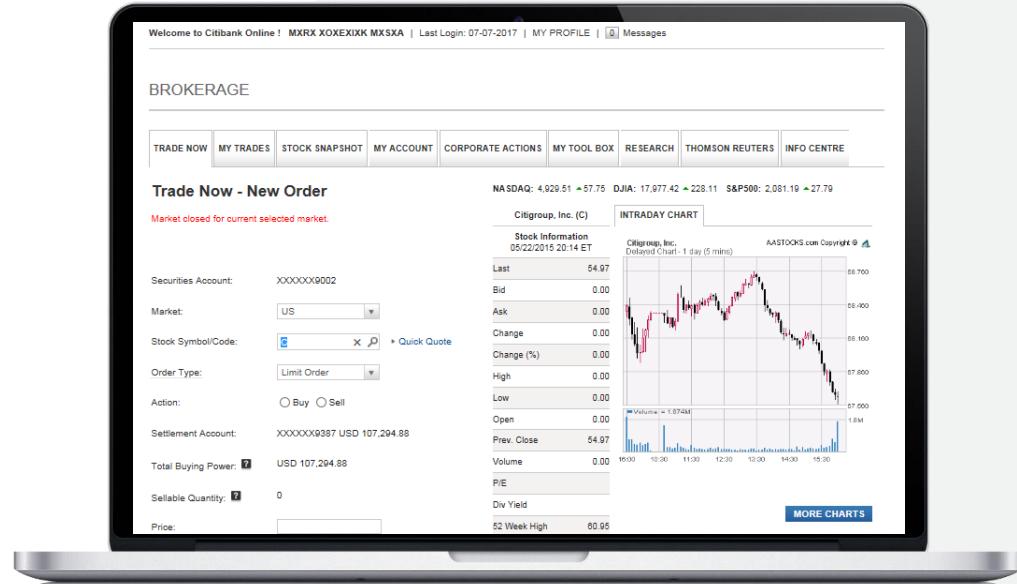
3 See details



eBrokerage

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I. Thomson Reuters	37



A. Trade Now

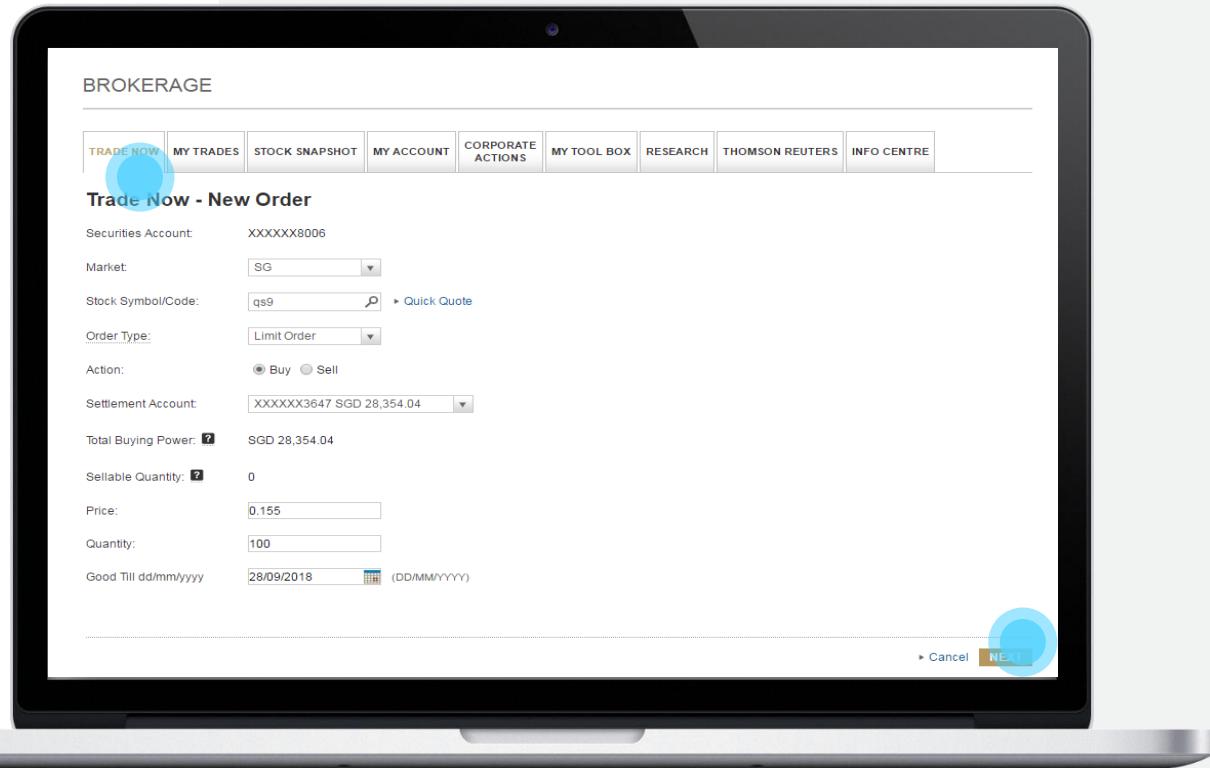


Important Notice:

1. Good-Till-Date Expiry Date: if the date selected falls on a holiday, the trade will be effective till the next trading day.
2. Market Order: Settlement amount is calculated based on the price the order was executed at, multiplied by the quantity of securities traded, in addition to charges/fees.

1 Go to Menu > Investments > Brokerage > Trade Now

2 Select Market, and fill up all information then click "Next"

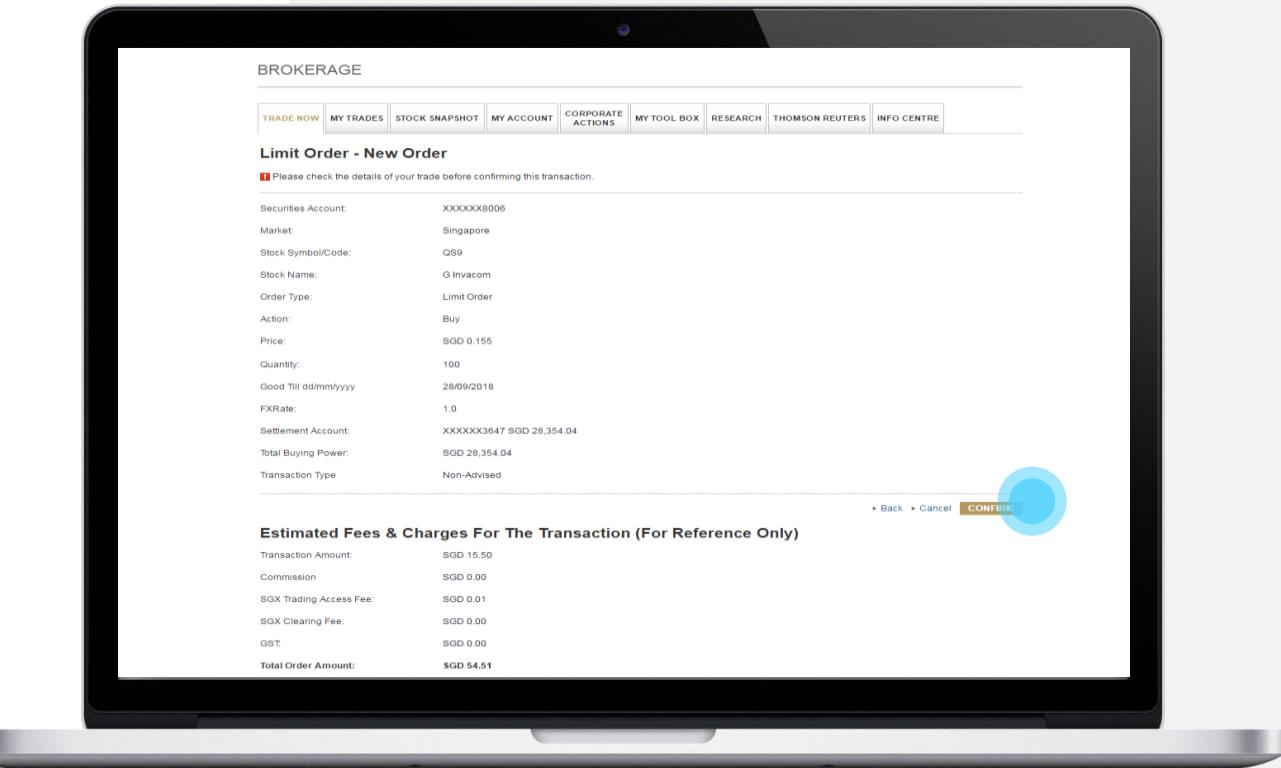


A. Trade Now



3

Verify trade details and click "Confirm"

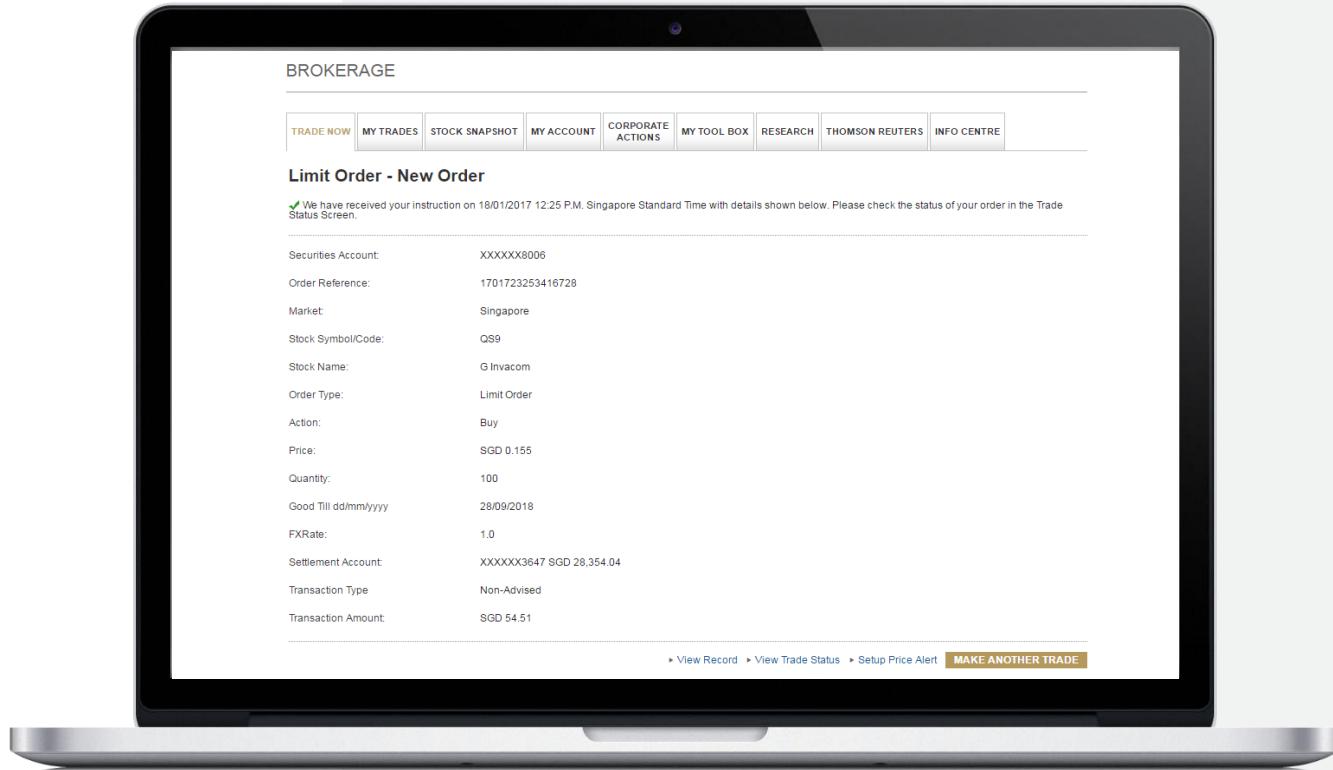


A. Trade Now



4

Confirmation Screen



B. Trade Status - Modify Order



1 Important Notice

Cancellation or Modification of requests is only available for those with statuses "New", "Authorized" and "Partially confirmed".

Under TRADE STATUS, requests with statuses "Fully Confirmed" & "Partially Confirmed" will be shown for up to 3 days while requests with statuses "Reject", "Cancelled" and "Expired" will be shown for up to 30 days.

1 Go to Menu > Investments > Brokerage > My Trades > Trade Status

2 Select Market & View By Status

3 Click on "Modify" to modify your order

The screenshot shows the 'BROKERAGE' interface with the 'MY TRADES' tab selected. The 'Trade Status' section displays a list of orders placed after the market closed the previous day. The third order in the list is highlighted with a blue circle around the 'Modify | Cancel' link in the 'Action' column. The order details are as follows:

Order Date & Order Ref. ▾	Stock Code ▾	Stock Name ▾	B/S ▾	Order Type	Currency	Order Price	Quantity	Filled Quantity	Balance Quantity	Good Till	Status	Instruction Status	Action
28/02/2017 1619322395526207	C	Citigroup, Inc.	Buy	Normal / Limit Order	USD	1.0000	1	0	1	28/02/2017	Authorized		Modify Cancel

B. Trade Status - Modify Order

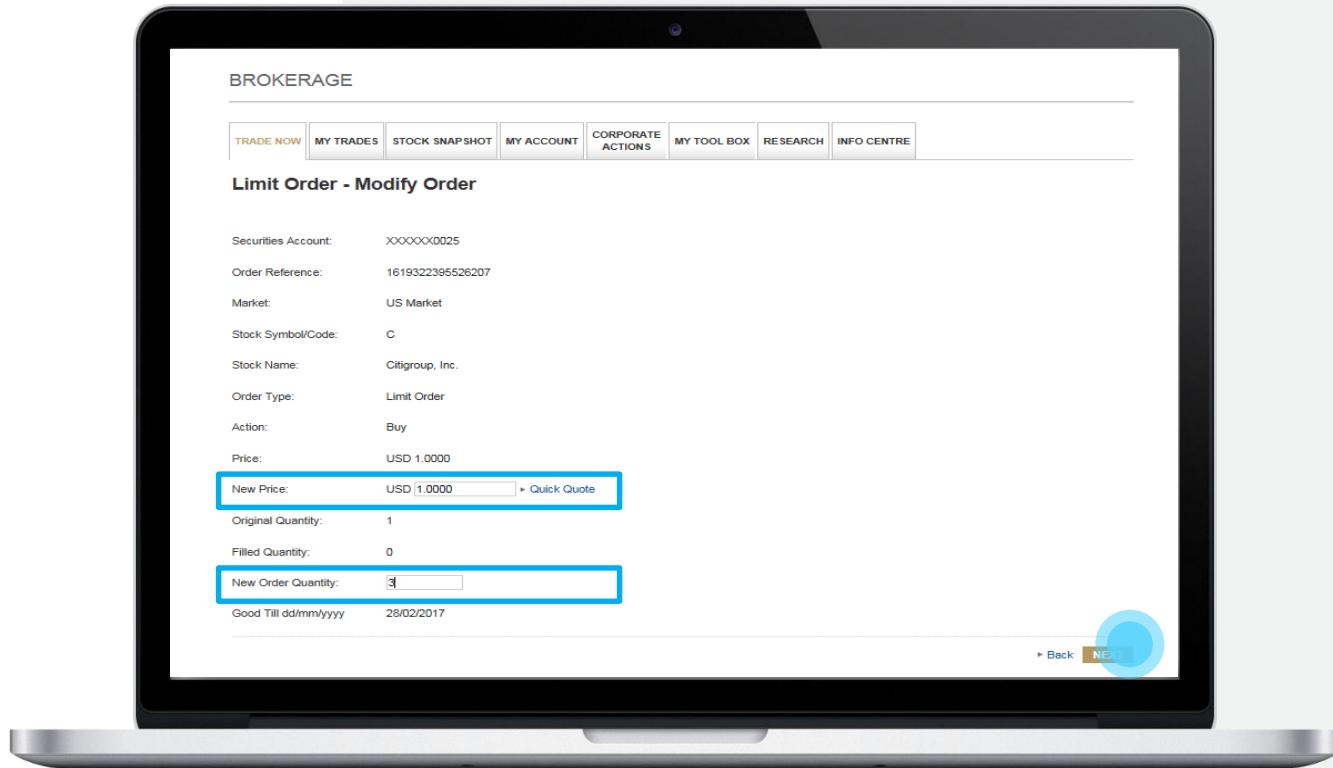


4

Modify the following fields :

- New Price
- New Order Quantity

then click “Next”

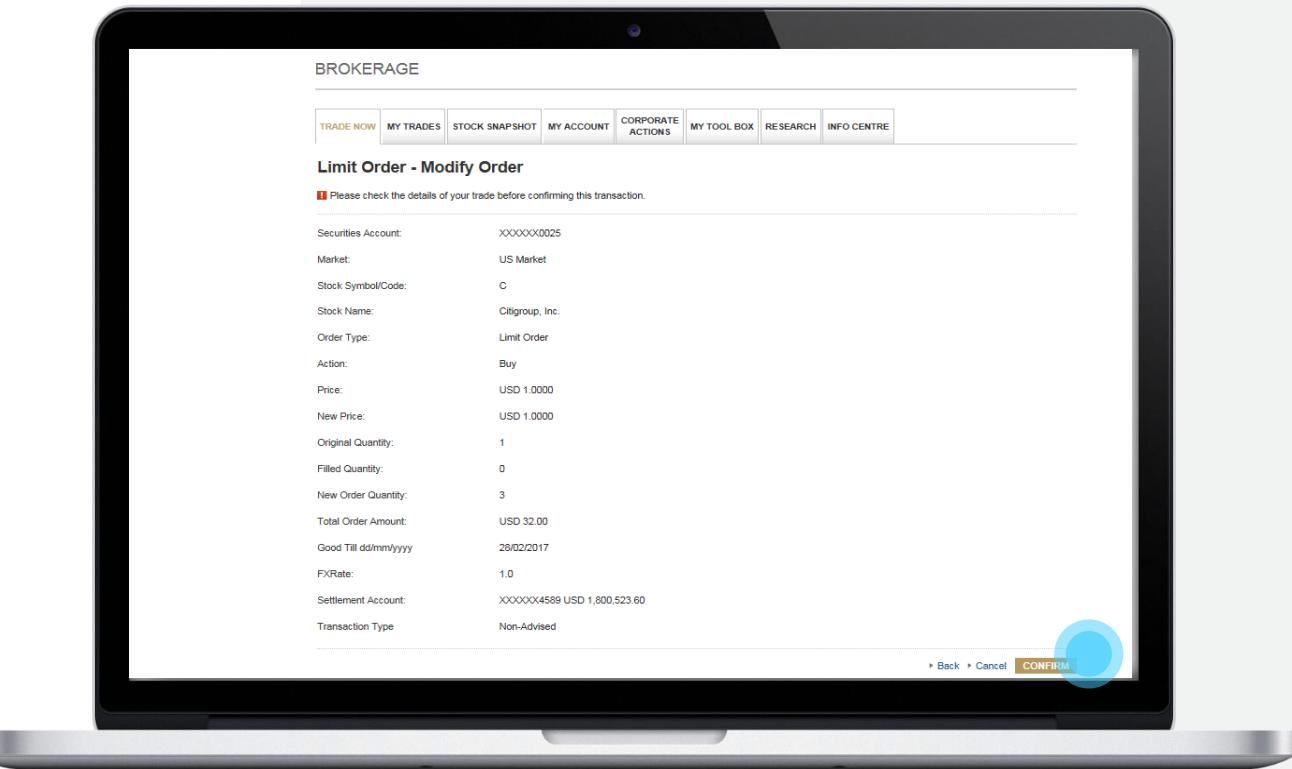


B. Trade Status - Modify Order



5

Verify that the order is correct, then click "Confirm"

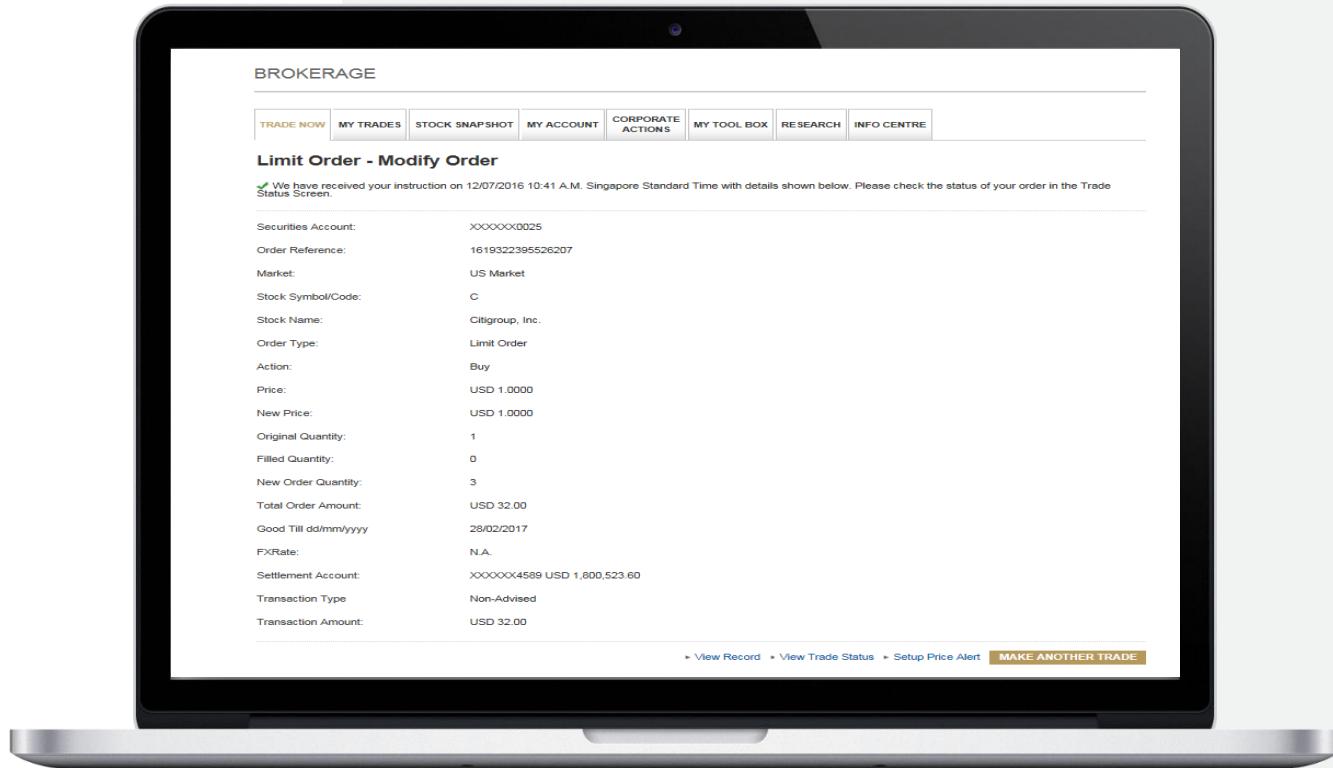


B. Trade Status - Modify Order



6

Confirmation Screen



C. Trade Status - Cancel Order



1 Important Notice

Cancellation or Modification of requests is only available for those with statuses "New", "Authorized" and "Partially confirmed".

Under TRADE STATUS, requests with statuses "Fully Confirmed" & "Partially Confirmed" will be shown for up to 3 days while requests with statuses "Reject", "Cancelled" and "Expired" will be shown for up to 30 days.

1 Go to Menu > Investments > Brokerage > My Trades > Trade Status

2 Select Market & View By Status

3 Click "Cancel" to cancel your order

The screenshot shows the 'TRADE STATUS' section of the eBrokerage platform. The top navigation bar includes links for TRADE NOW, MY TRADES (which is active and highlighted in orange), STOCK SNAPSHOT, MY ACCOUNT, CORPORATE ACTIONS, MY TOOL BOX, RESEARCH, and INFO CENTRE. Below the navigation is a sub-menu with links for Trade Status, Transaction History, and Contract Notes. The main content area is titled 'Trade Status' and displays a message: 'Here are the orders which you placed after the market closed the previous day.' It shows a single order in a table:

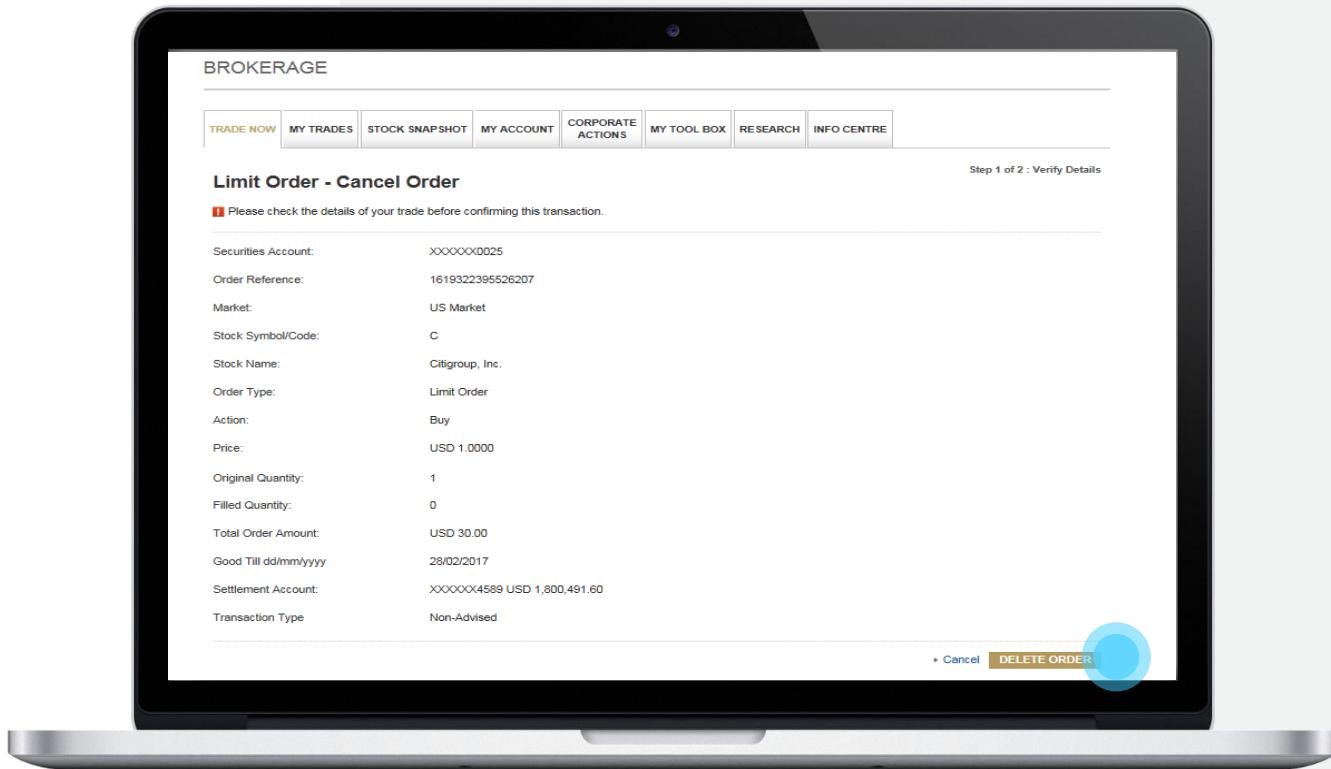
Order Date & Order Ref. ▾	Stock Code ▾	Stock Name ▾	B/S ▾	Order Type	Currency	Order Price	Quantity	Filled Quantity	Balance Quantity	Good Till	Status	Instruction Status	Action
28/02/2017 1619322395526207	C	Citigroup, Inc.	Buy	Normal / Limit Order	USD	1.0000	1	0	1	28/02/2017	Authorized		Modify Cancel

C. Trade Status - Cancel Order



4

Then click "Delete Order"



C. Trade Status - Cancel Order



5

Confirmation Screen

BROKERAGE

TRADE NOW MY TRADES STOCK SNAPSHOT MY ACCOUNT CORPORATE ACTIONS MY TOOL BOX RESEARCH INFO CENTRE

Step 2 of 2 : Confirmation

Limit Order - Cancel Order

We have received your instruction on 12/07/2016 10:45 A.M. Singapore Standard Time with details shown below. Please check the status of your order in the Trade Status Screen.

Securities Account:	X000000025
Order Reference:	1619322395526207
Market:	US Market
Stock Symbol/Code:	C
Stock Name:	Citigroup, Inc.
Order Type:	Limit Order
Action:	Buy
Price:	USD 1.0000
Original Quantity:	3
Filled Quantity:	0
Total Order Amount:	USD 32.00
Good Till dd/mm/yyyy:	28/02/2017
Settlement Account:	XXXXXX4589 USD 1,800,491.60
Transaction Type:	Non-Advised
Transaction Amount:	USD 32.00

[View Record](#) [View Trade Status](#) [MAKE ANOTHER TRADE](#)

D. View Portfolio Holdings



- 1 Go to Menu > Investments > Brokerage > My Account > Portfolio Holdings
- 2 Select Market and relevant information will show

The screenshot shows the 'BROKERAGE' interface with the 'Portfolio Holdings' tab selected. The 'Market' dropdown is set to 'US' and is highlighted with a blue box. The main table displays the following data:

Stock Code	Stock Name	Sellable Qty	Currency	Market Value	Avg Cost	Last	Change	Gain/Loss	Gain/Loss (%)	Action
AREX	Approach Resources Inc.	500	USD	3,625.00	20.7200	7.2500	0.0000	-6,735.00	-65.00	Buy Sell
ARIA	ARIAD Pharmaceuticals, Inc.	1,000	USD	9,070.00	8.0000	9.0700	0.0000	+1,070.00	+13.37	Buy Sell
ASHR	Deutsche X-Trackers Harvest CSI 300 China A-Shares ETF	300	USD	12,933.00	47.9800	43.1100	0.0000	-1,461.00	-10.15	Buy Sell
BX	The Blackstone Group L.P. Common Units Representing Limited Partnership Interests	1,000	USD	43,420.00	23.8550	43.4200	0.0000	+19,565.00	+52.01	Buy Sell

E. View Account Information



- 1 Go to Menu > Investments > Brokerage > My Account > Account Info
- 2 Select “Market” type relevant information will show

The screenshot shows a tablet displaying the 'BROKERAGE' section of the eBrokerage platform. The top navigation bar includes links for TRADE NOW, MY TRADES, STOCK SNAPSHOT, MY ACCOUNT (which is currently selected and highlighted in grey), CORPORATE ACTIONS, MY TOOL BOX, RESEARCH, THOMSON REUTERS, and INFO CENTRE. Below the navigation is a sub-menu with links for Portfolio Holdings and Account Info. The main content area is titled 'Account Information' and contains a summary of current securities and settlement account information. It shows a Securities Account number (XXXXXX9002), a Market dropdown set to 'US' (which is highlighted with a blue box), a SnapShot Count of 0, and an SMS Count of 0. Below this is a table titled 'US Market' with columns for Settlement Account, Currency, Available Funds, Receivable Funds, and Total Buying Power. The 'Available Funds' row for the account 'XXXXXX9387' shows a value of 107,308.44, which is also highlighted with a blue box. A 'Print' link is located in the top right corner of the main content area.

Settlement Account	Currency	Available Funds	Receivable Funds	Total Buying Power
XXXXXX9387	USD	107,308.44	0.00	107,308.44

F. Corporate Actions



1 Go to Menu > Investments > Brokerage > Corporate Action > Event Overview

2 Select “Market” type

3 Click on “Pending Reply”

BROKERAGE

TRADE NOW | MY TRADES | STOCK SNAPSHOT | MY ACCOUNT | **CORPORATE ACTIONS** | MY TOOL BOX | RESEARCH | THOMSON REUTERS | INFO CENTRE

Event Overview | Setup/View Permanent Cash/Scrip Dividend Instruction

Corporate Actions Event Overview

Here are all your voluntary Corporate Actions.

Securities Account: XXXXXX0025

Market:

Stock Symbol/Code	Stock Name	Description	Reply Due Date	Status
PFRCF	WOODROSE CORP COM NPV	Modify Dutch	31/05/2018 05:00 P.M.	
PFRCF	WOODROSE CORP COM NPV	Split	Not Applicable	
GECC	GREAT ELM CAPITAL CORP	Annual General Meeting	31/07/2018 05:00 P.M.	
FULLL	Full Circle Capital Corporation - 8.25% Notes due 2020	Cash Offer	31/07/2018 05:00 P.M.	
NGLOY	ANGLO AMERICAN SPON ADR EACH REP 0.5 ORD	Reorganization	17/08/2018 05:00 P.M.	
RING	iShares MSCI Global Gold Miners Fund	Cash Offer	30/09/2018 05:00 P.M.	
REM	iShares Mortgage Real Estate Capped ETF	Scrip Offer	30/09/2018 05:00 P.M.	

F. Corporate Actions



4

Select Instruction, then click "Next"

Stock Symbol/Code: PFRCF
Stock Name: WOODROSE VENTURES CORP
Event Description: Modify Dutch
Event Reference: 1714300283877739
Trading Currency: USD
Current Entitled Quantity: 9,000
Effective Date: 02/11/2017
Record Date: 02/11/2017
Memo / Remarks: Modify Dutch Option for stock NGLOY - ANGLO AMERICAN effective date 02Nov2017 BP declares the dividend in US dollars. BP ordinary shareholders will receive the dividend in sterling and the amount they receive each quarter may vary as a result of changing foreign exchange rates. The exchange rate used..... [Read Full](#)

Instruction:

- Option1 100% cash at price 66.5 USD
- Option2 100% cash at price 75.0 USD
- Option3 400 of entitled quantity in cash at price 66.5 USD
- Option4 of entitled quantity in cash at price 75.0 USD
- Option5 of entitled quantity in cash at price USD (bid size of 50 cents)
- Option6 Take No Action
- Option7 100% cash at price 75.50 USD

Reply Due Date: 31/05/2018 05:00 P.M.

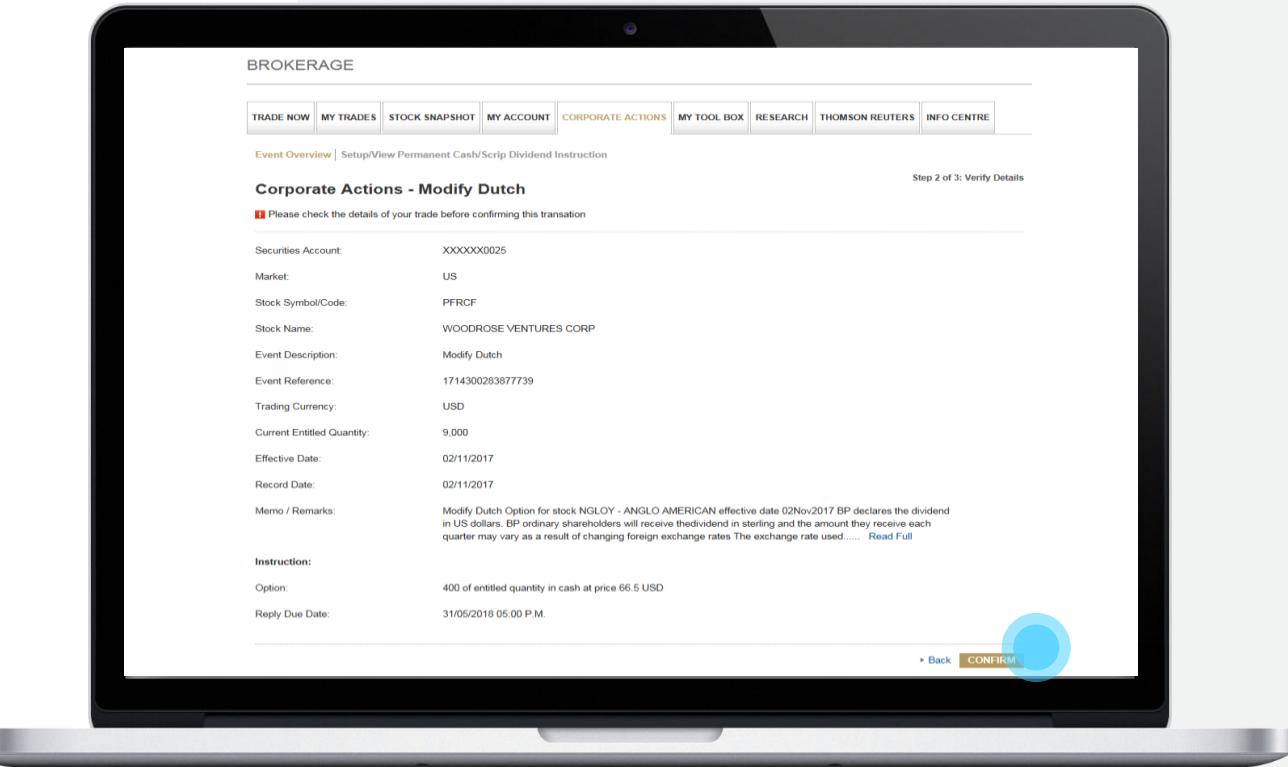
[Cancel](#) **NEXT**

F. Corporate Actions



5

Verify that the details are correct, then click "Confirm"

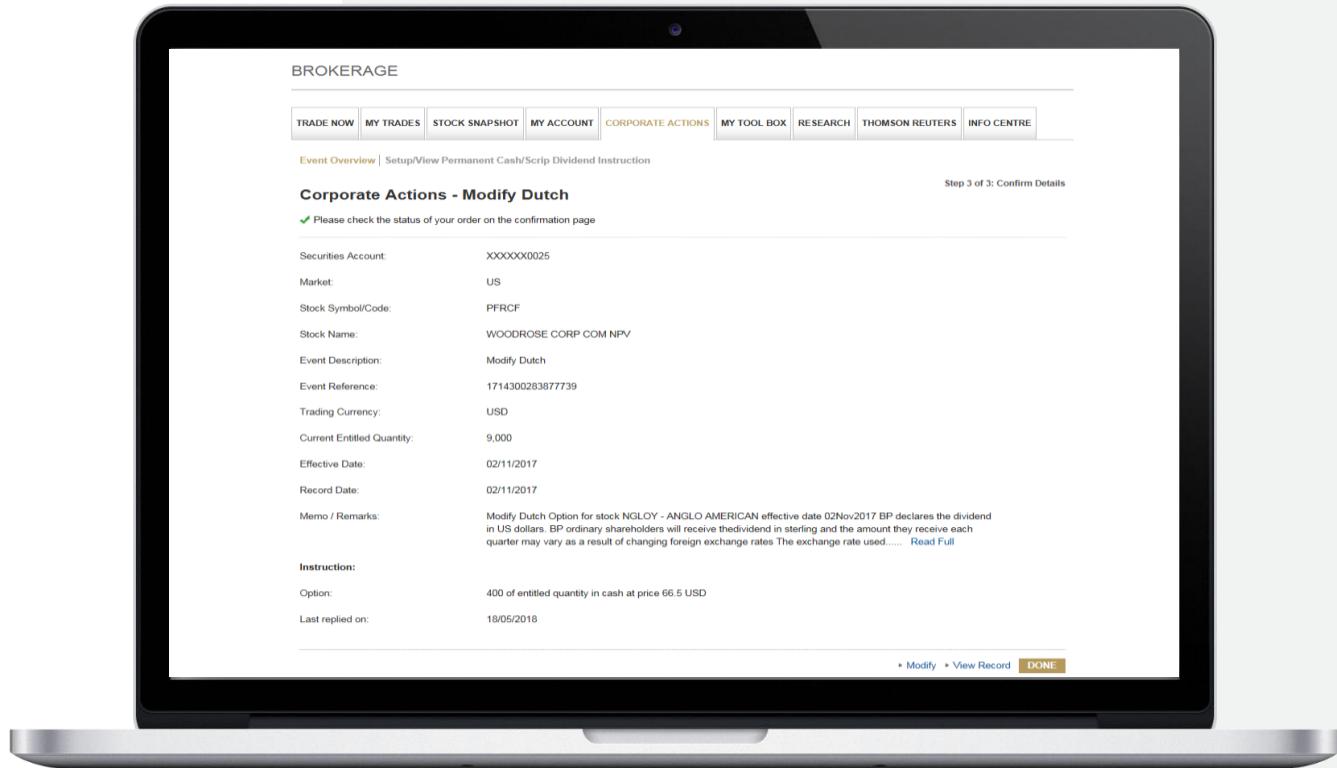


F. Corporate Actions



6

Confirmation Screen



G. Watchlist - Create Watchlist



- 1 Go to Menu > Investments > Brokerage > My Tool Box > Watchlist
- 2 Click on "Create Watchlist"

The screenshot shows the eBrokerage Brokerage interface. At the top, there is a navigation bar with links: TRADE NOW, MY TRADES, STOCK SNAPSHOT, MY ACCOUNT, CORPORATE ACTIONS, MY TOOL BOX, RESEARCH, THOMSON REUTERS, and INFO CENTRE. Below the navigation bar, the page title is "BROKERAGE". Underneath the title, there are links: Quick View, Watchlist (which is highlighted in blue), and Alert. The main content area is titled "Watchlist Summary". A message states: "Here is your existing watchlist. You may add more watchlist by clicking the "New Watchlist" button. You may also click "View" button to keep track of your favorite stocks performance or use "Modify" button to add your favorite stocks into the watchlist or delete the stocks you from the list." Below this message, there are fields for "Cash Securities Account" (value: XXXXXX9002) and "Market" (value: US, with a dropdown arrow). A large blue button labeled "CREATE WATCHLIST" is prominently displayed. Below this button, there is a section titled "Existing Watchlist" with a table. The table has columns: "Watchlist Name" and "Action". A message in the table states: "There is no watchlist." At the bottom of the table, there is an "Important Notice:" section.

G. Watchlist - Create Watchlist



3

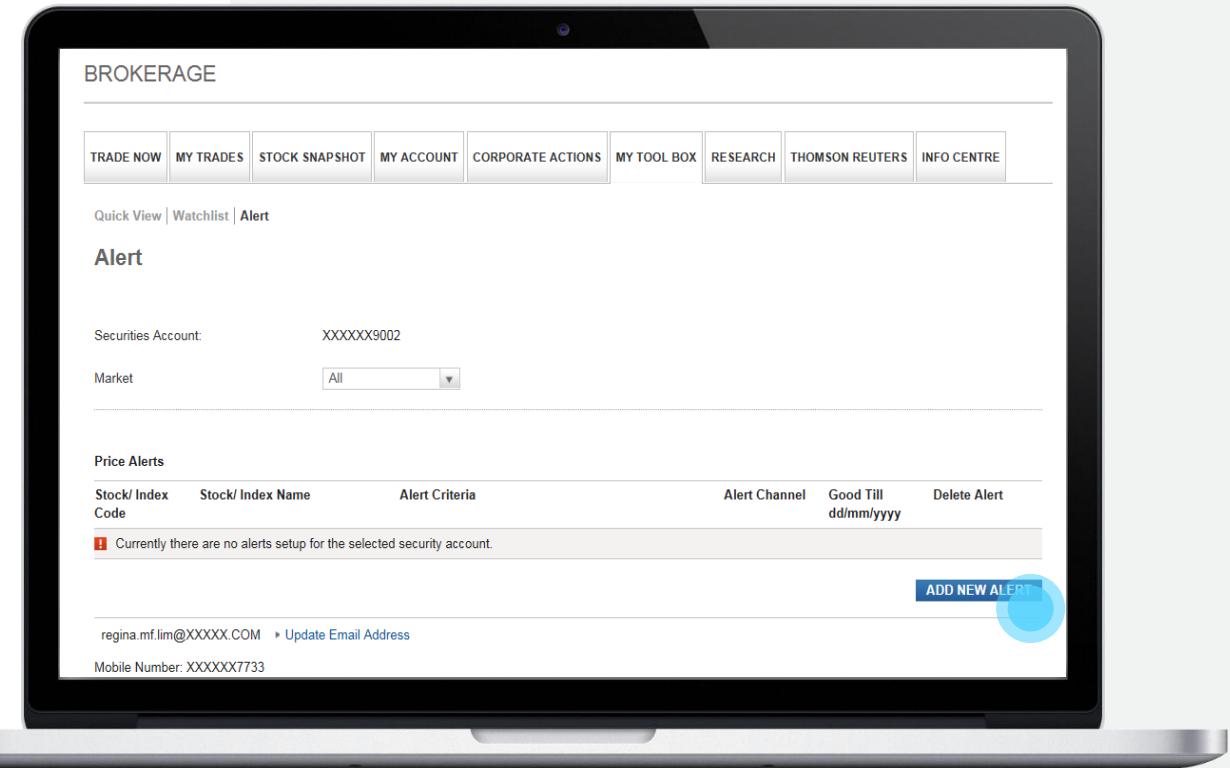
Input Watchlist name and Stock Symbol/Code, then Click "Add Stock"

To delete chosen stocks, check the checkbox(es) on the Stock Name(s), then click "Save Watchlist".

H. Add New Alerts



- 1 Go to Menu > Investments > Brokerage > My Tool Box > Alert
- 2 Click "Add New Alert"

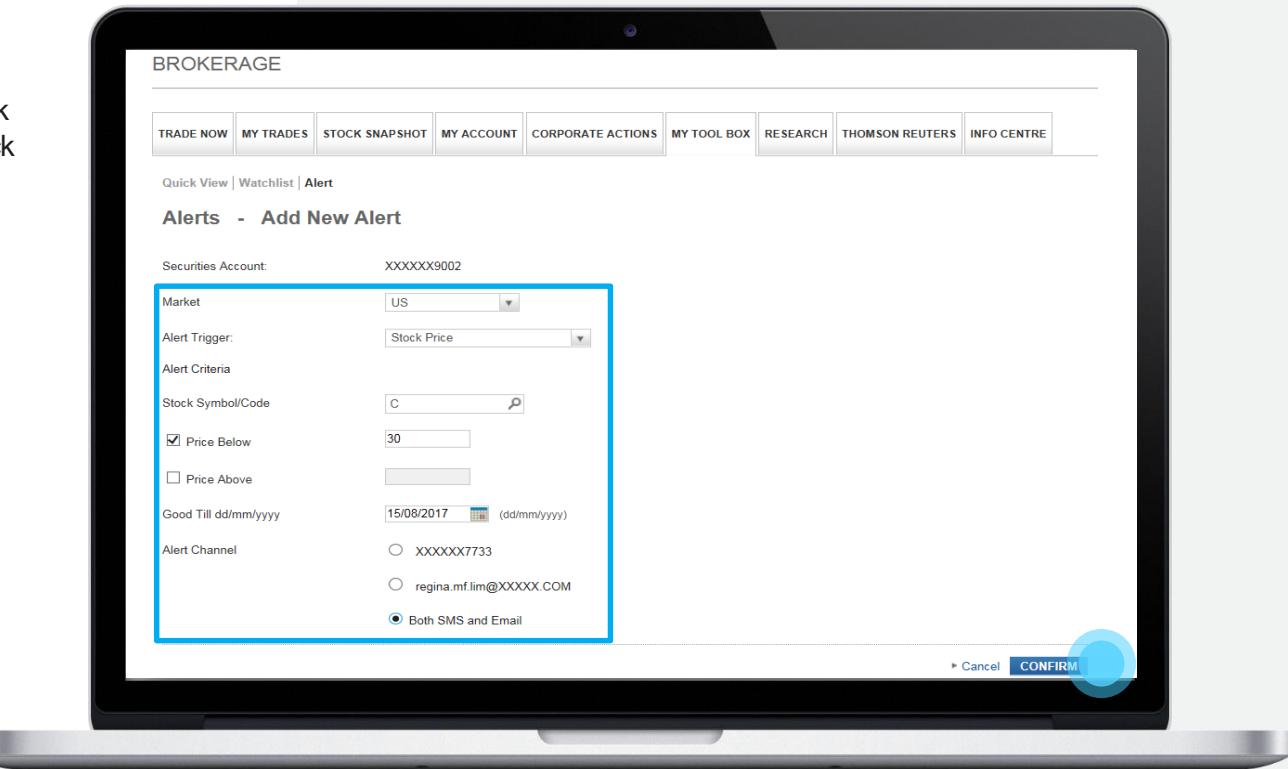


H. Add New Alerts



3

Select Market, Alert Criteria, Stock Code and Alert Channel, then click "Confirm".

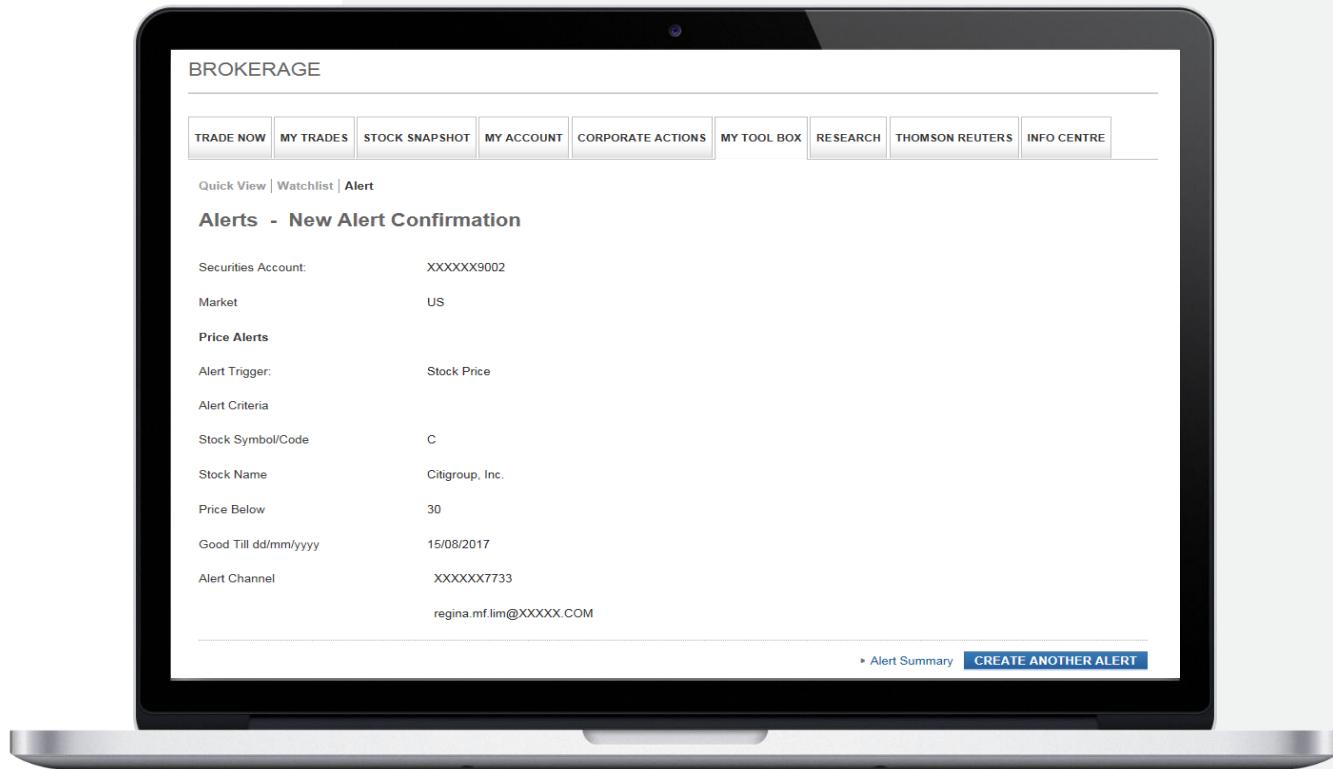


H. Add New Alerts



4

Confirmation page



I. Thomson Reuters



1

To see stock analyses by Thomson Reuters:
Go to Menu > Investments >
Brokerage > Thomson Reuters

Code	Company Name	Current Average Score	Earnings Score	Fundamental Score	Valuation Score	Risk Score	Price Momentum Score
ADC	AGREE REALTY	10	10	7	2	10	9
AFG	AMER FINL GRP	10	10	9	5	10	10
AFL	AFLAC INC	10	7	10	9	10	10
AGII	ARGO GROUP INTL	10	7	10	10	9	6
AGNC	AGNC INVESTMENT	10	10	10	10	9	9
AGO	ASSURED GUARANTY	10	9	9	9	10	10

Your Role and Responsibility

Keep your User ID and Password Confidential

You should never disclose your User ID and Password and you should also ensure that no one is watching you while you enter your User ID and Password or any confidential information. Memorize your User ID and Password and do not record it anywhere. Under no circumstances should you reveal your User ID and Password to anyone even if they purport to be a staff of Citibank.

Do not use a shared computer or device that cannot be trusted for internet banking such as the computer at an Internet café. These devices may be installed with certain software that could capture your personal information prior to your approval.

The One-time PIN(OTP) generated with Online Security Device, Citi Mobile® Token or via an SMS should also not be shared with anyone else.

Mobile Malware

New variants of mobile malware targeting Android smartphones continue to appear in the Asia Pacific region. These malicious apps often target mobile banking apps, and may attempt to steal customer credentials and perform fraudulent transactions.

In some cases, the mobile malware will attempt to circumvent the additional layer of security provided by One Time PINs (OTPs) by intercepting text messages (SMSs) or generating a fake dialogue inside the mobile banking app in order to trick a user.

Citi recommends customers remain alert for malware threats and review our Online Security Tips. Specifically, Citi suggests that all mobile users consider:

- Only installing applications from trusted and official sources
- Installing a reputable mobile anti-virus application
- Keeping mobile device software up-to-date
- Being aware of the heightened risks associated with 'rooted' or 'jailbroken' devices
- Not following any links or instructions provided from unknown or suspicious sources.

If you notice unusual behavior in your online banking session, you should immediately terminate the online banking session and contact 24-Hour CitiPhone Banking at +65 6224 5757.

Beware of Online Threats

Online threats are very common nowadays and it tricks you into surrendering your confidential information. It is important to know its mechanisms and take preventive measures to safeguard yourself.

As an internet banking user, you have a role to play to ensure that you are protected while banking online. Here are some of the ways you could take to safeguard yourself:

Always make sure that you have entered your User ID and Password and other confidential information in the legitimate Citibank International Personal Bank Website by entering Citibank International Personal Bank's Website address <http://www.ipb.citibank.com.sg> directly onto your Web browser.

To ensure you are on a secure website, check the beginning of the Web address in your browser's address field - it will be "https://" rather than "http://". Secure websites will also contain a padlock icon on the status bar at the top of the browser. Double-click to view details of the security certificate, which is issued to Citibank.

- To verify that the website is authentic, check for the following details:
- The certificate is issued to <http://www.ipb.citibank.com.sg>
- The certificate is issued by Verisign.
- The certificate has a valid date.

Do not save your online banking login details on the browsers by clearing your browser's cache and history after each session. Click [here](#) for steps to clear browsers' cache. Always remember to log out when you have completed your internet banking session.

Always update the bank whenever you have changed your contact details so that you can be contacted in a timely manner should we detect any unusual transactions.

Ensure that your computer has the latest anti-virus software as they help to guard against new viruses. Your computer's operating system and browser software should be updated with the latest security patches. All these will help prevent unauthorized access to your computer.

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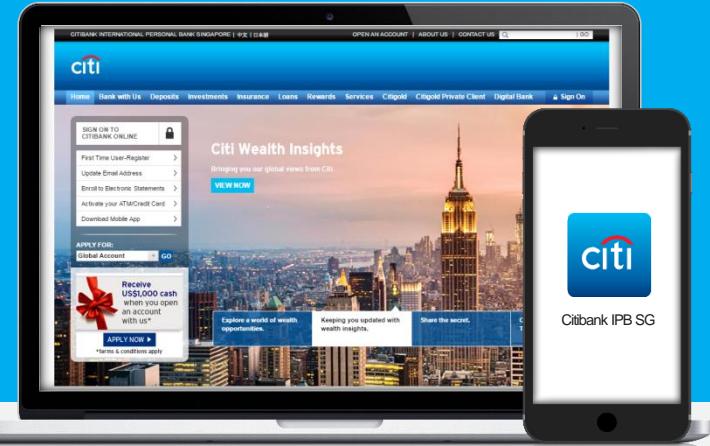
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Banking

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Citibank Online

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Citi Mobile® App



Note: Citi Mobile® App is available for download from the App store and Google Play store of the following countries and jurisdictions: Australia, China, Hong Kong, Korea, India, Indonesia, Japan, Malaysia, Philippines, Singapore, Thailand, Taiwan, United Arab Emirates, United Kingdom, United States of America and Vietnam.

[^]Only available on Citibank Online

Citibank International Personal Bank Singapore



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Banking Hours
Monday to Friday: 9:30am - 6:00pm
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