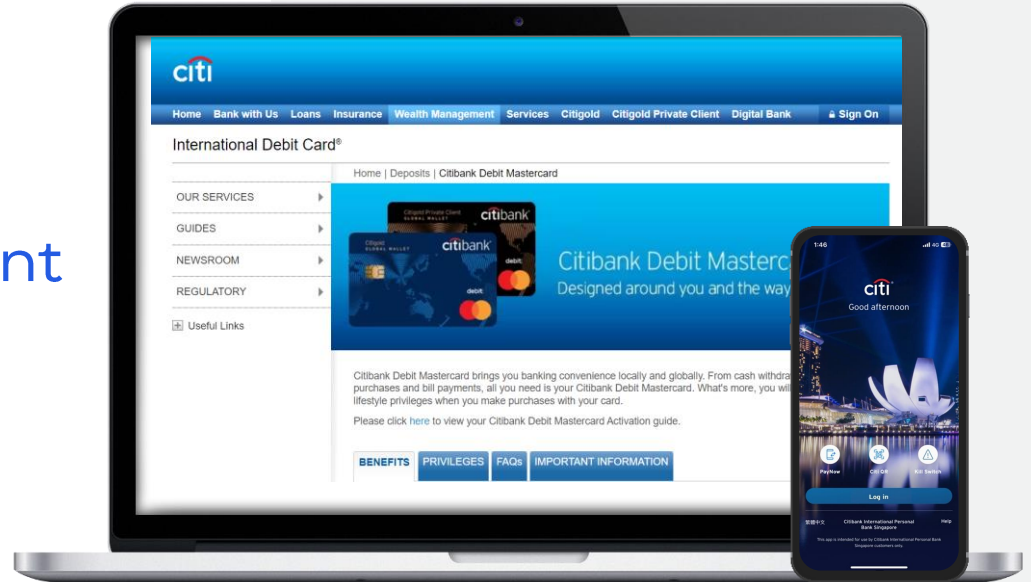


Debit Card Linkage to Different Currency Account Quick Start Guide

Citibank Online & Citi Mobile® App



Debit Card Linkage to Different Currency Account

Citi Mobile® Contents

A. Link Debit Card to a different currency account 3

NOTE: Debit Cards can only be linked to established Foreign Currency Checking Accounts in the following currencies; US Dollar (USD), Singapore Dollar (SGD), Euro (EUR), Australian Dollar (AUD), Canadian Dollar (CAD), Sterling Pound (GBP), Swiss Franc (CHF), Japanese Yen (JPY), Hong Kong Dollar (HKD), New Zealand Dollar (NZD), United Arab Emirates Dirham (AED), South African Rand (ZAR), Swedish Krona (SEK), Norwegian Krone (NOK), Danish Krone (DKK)



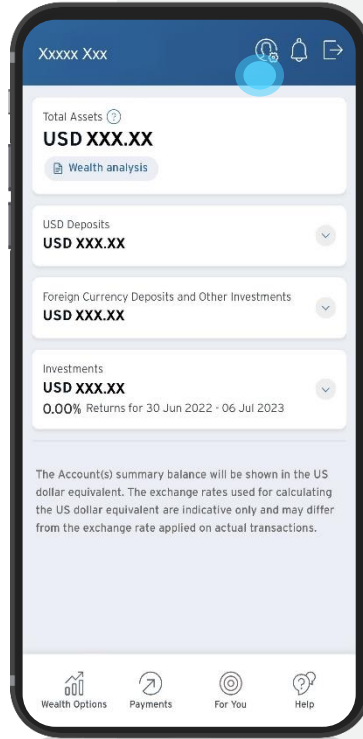
Link Debit Card to a different currency account



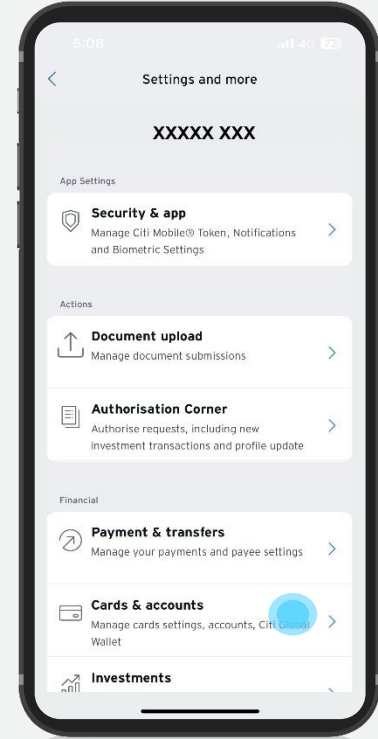
1 Login to Citi Mobile® App



2 On the main page, select “Settings and more”



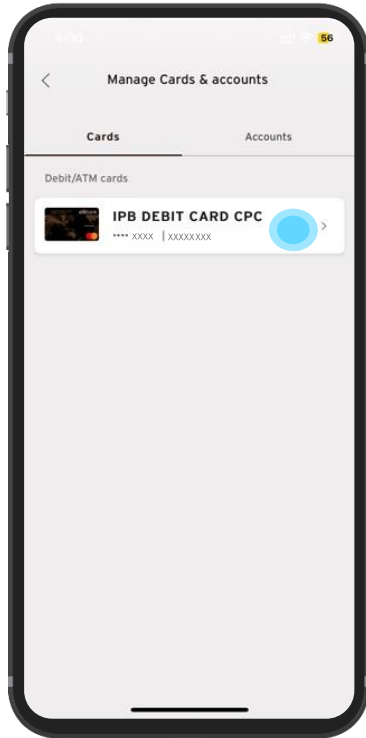
3 Select “Cards & accounts”



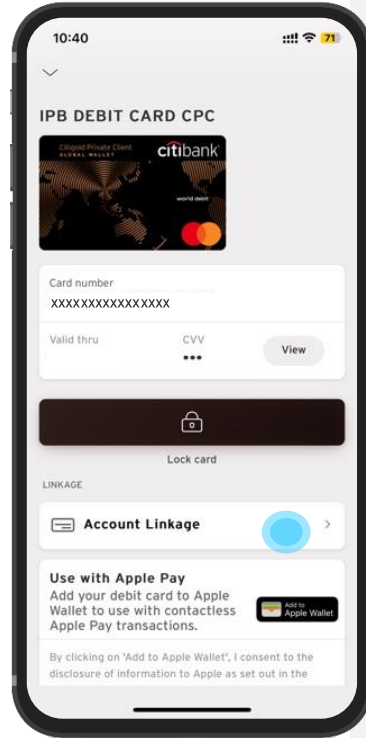
Link Debit Card to a different currency account



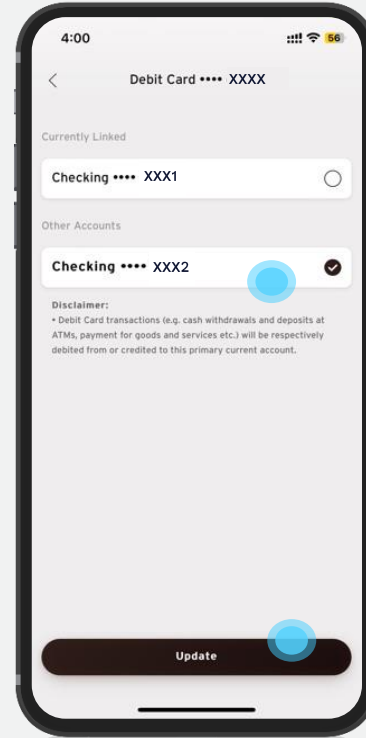
4 Choose Debit Card



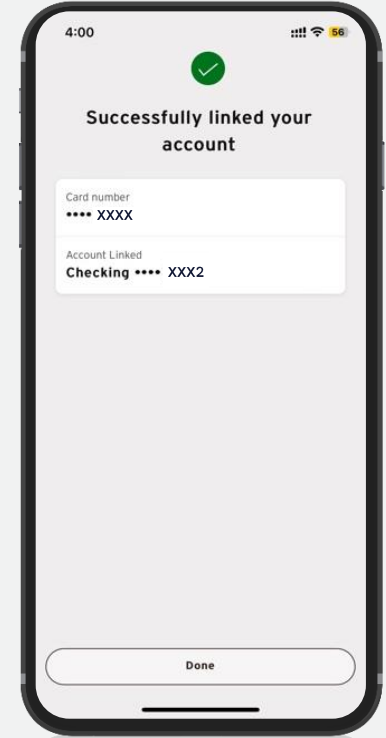
5 Select "Account Linkage"



6 Select the Checking Account you want to Link the Debit Card and select "Update"



7 Your Debit Card has been successfully linked to a new Checking Account

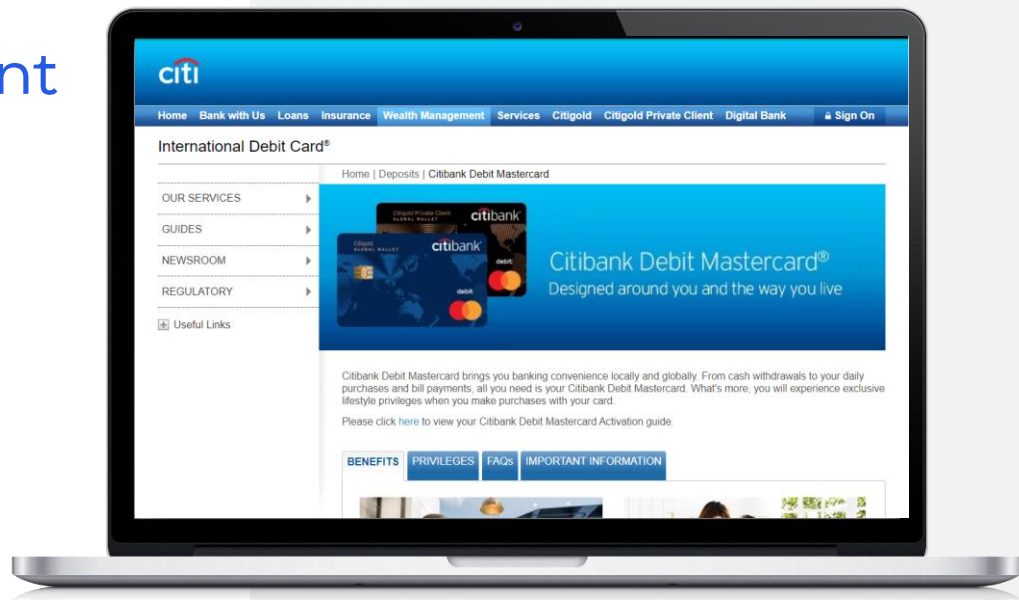




Debit Card Linkage to Different Currency Account

Citibank Online Contents

A. Link Debit Card to a different currency account 6



Link Debit Card to a different currency account



1 Go to www.ipb.citibank.com.sg

2 Click on “Sign on”, then sign on with your User ID & Password

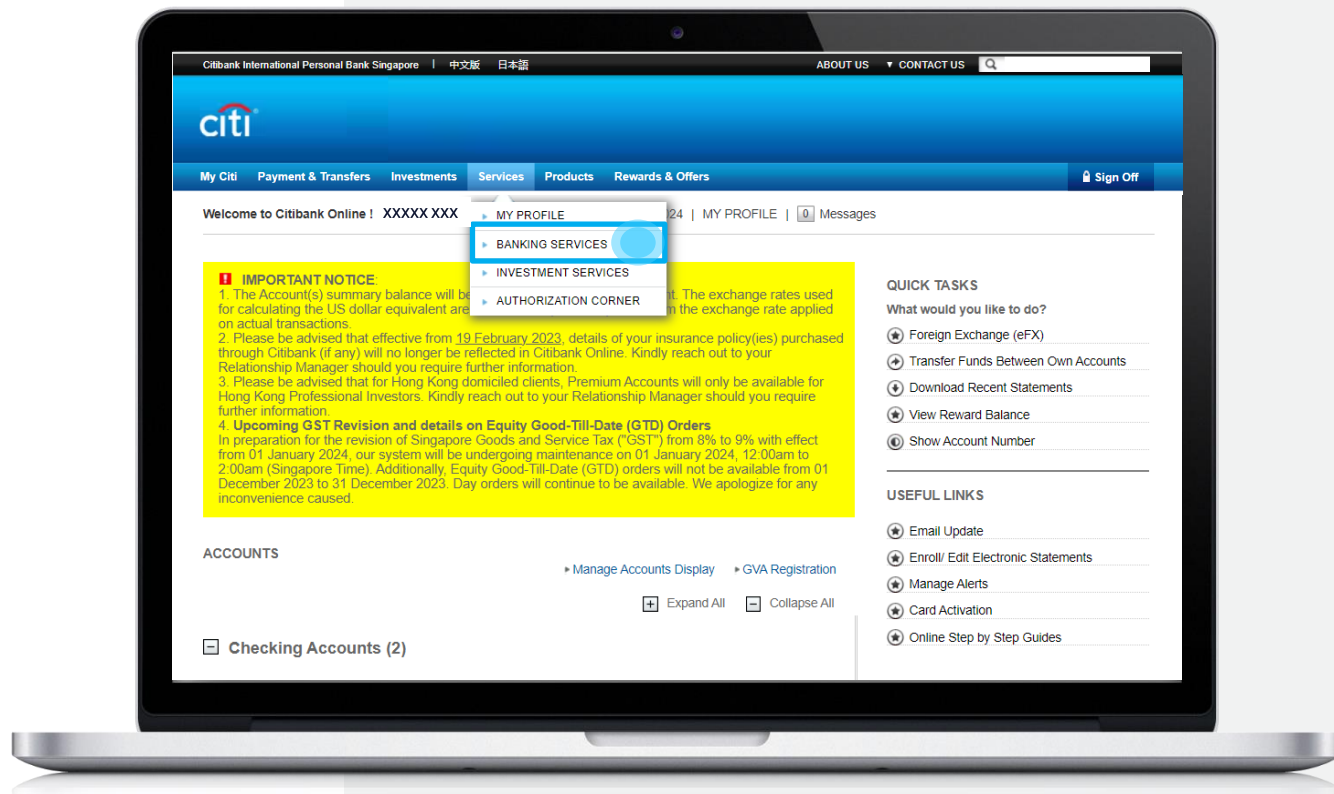


Link Debit Card to a different currency account



3

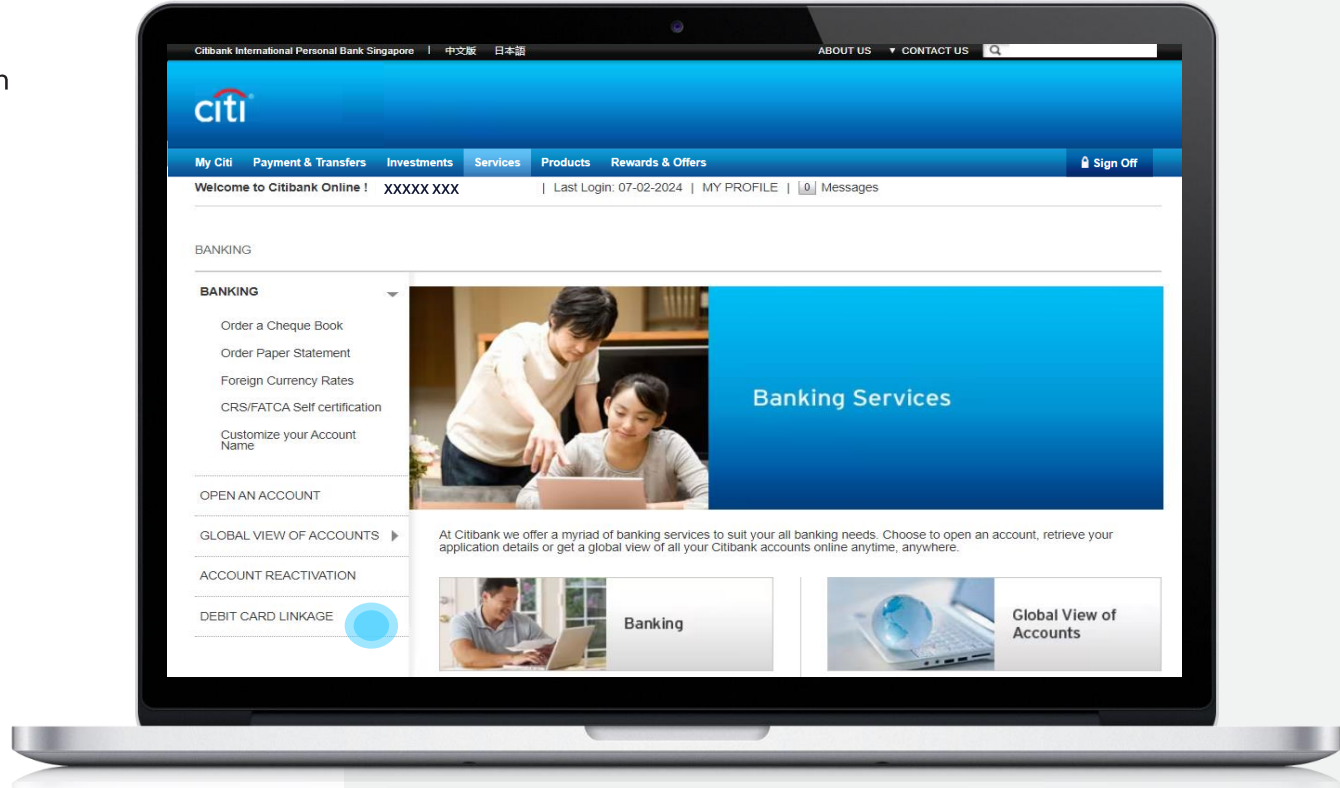
On the Main Menu, click on “Services” then choose “BANKING SERVICES”



Link Debit Card to a different currency account



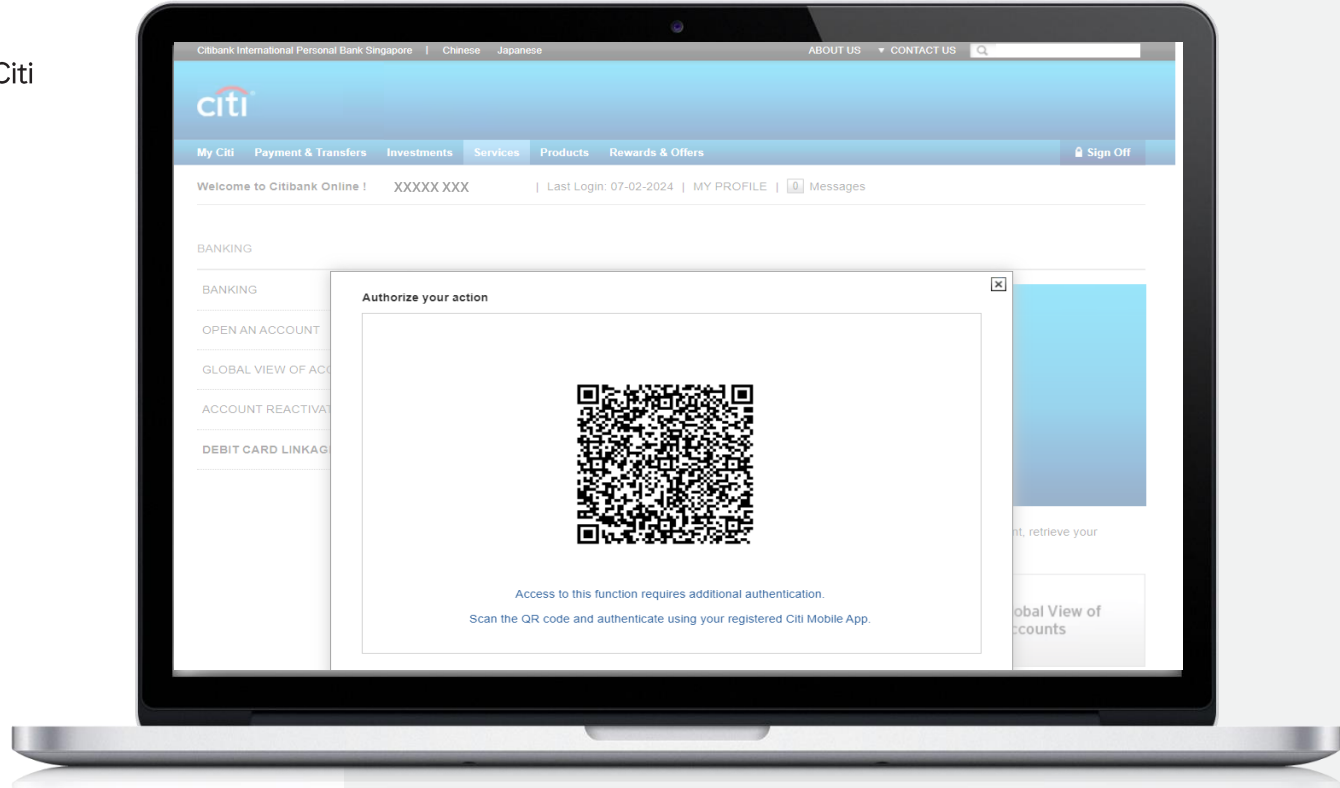
4 On the left side menu, click on “DEBIT CARD LINKAGE”



Link Debit Card to a different currency account



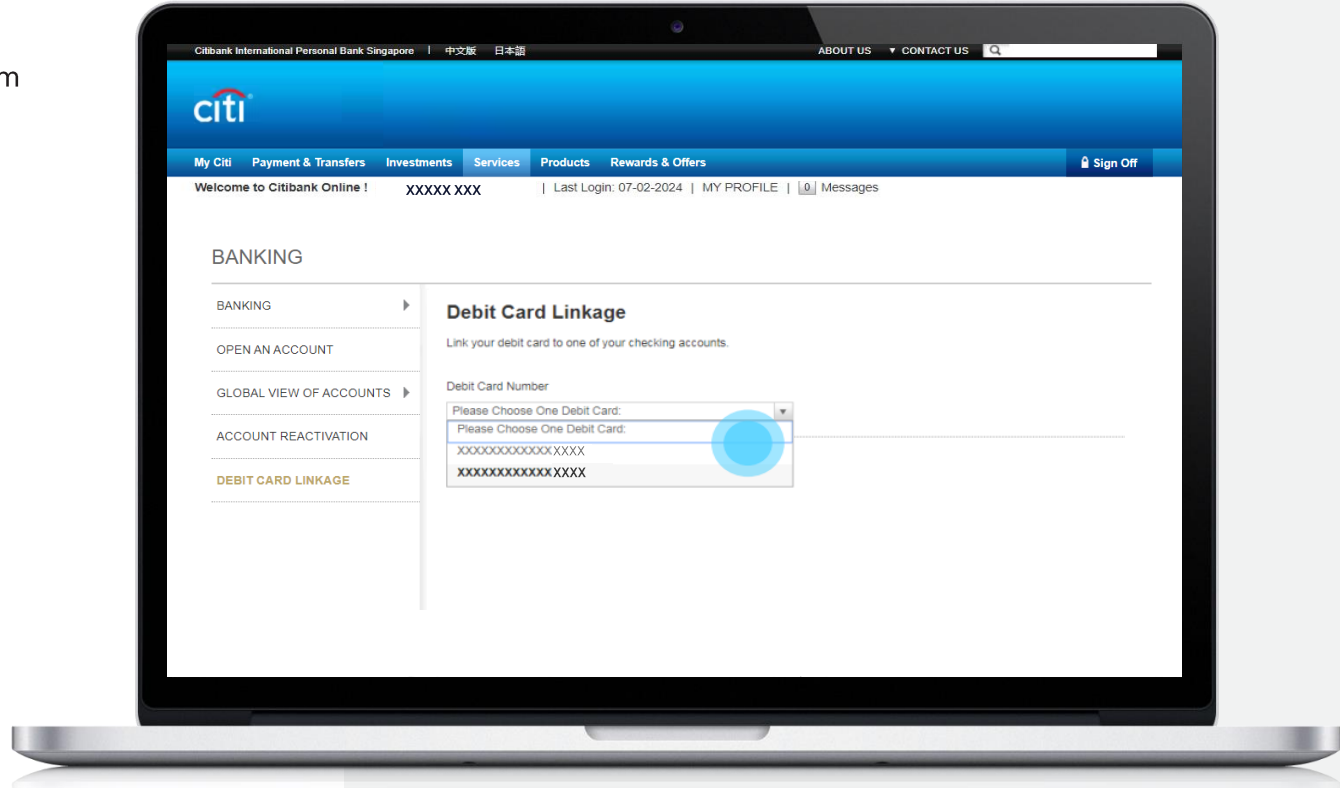
5 Authenticate your action via Citi QR



Link Debit Card to a different currency account



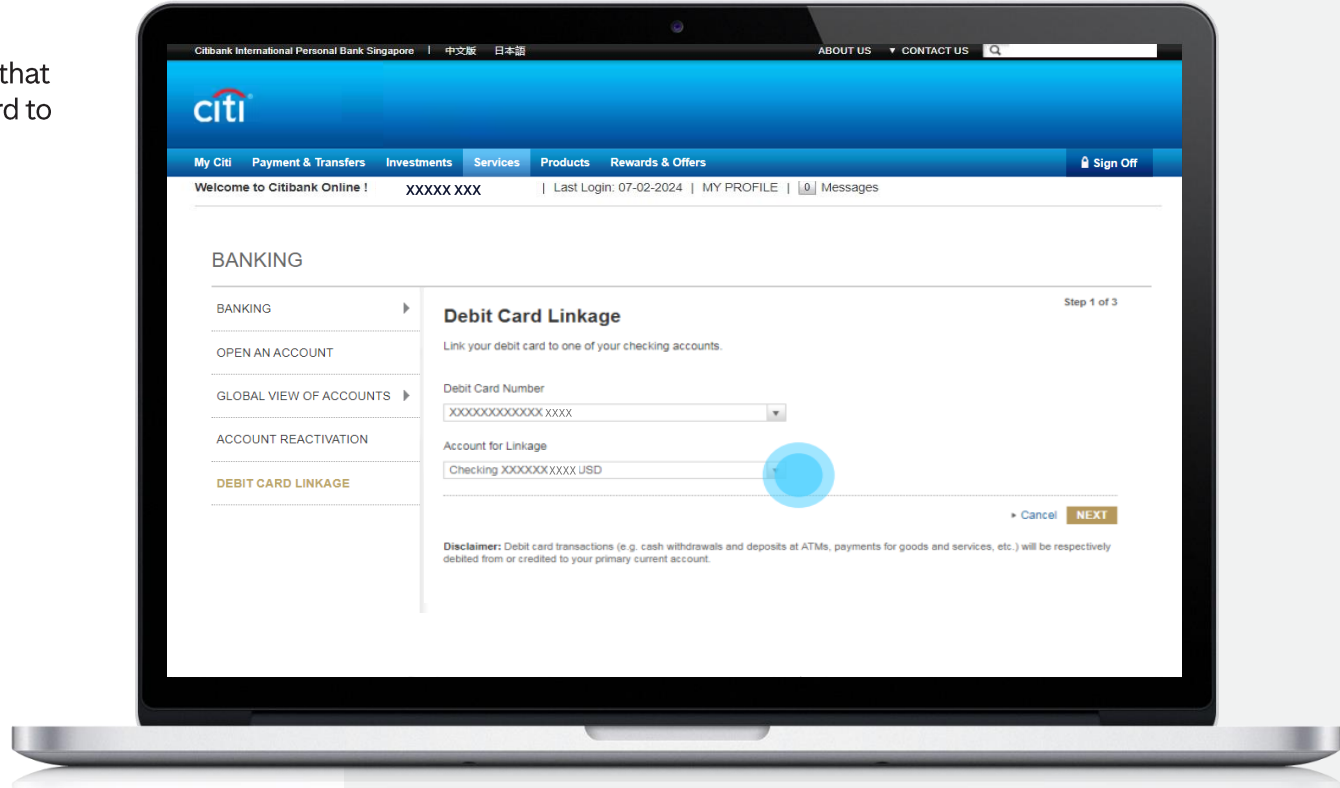
6 Choose Debit Card to link from dropdown list



Link Debit Card to a different currency account



- 7 Select the Checking Account that you want to link the Debit Card to

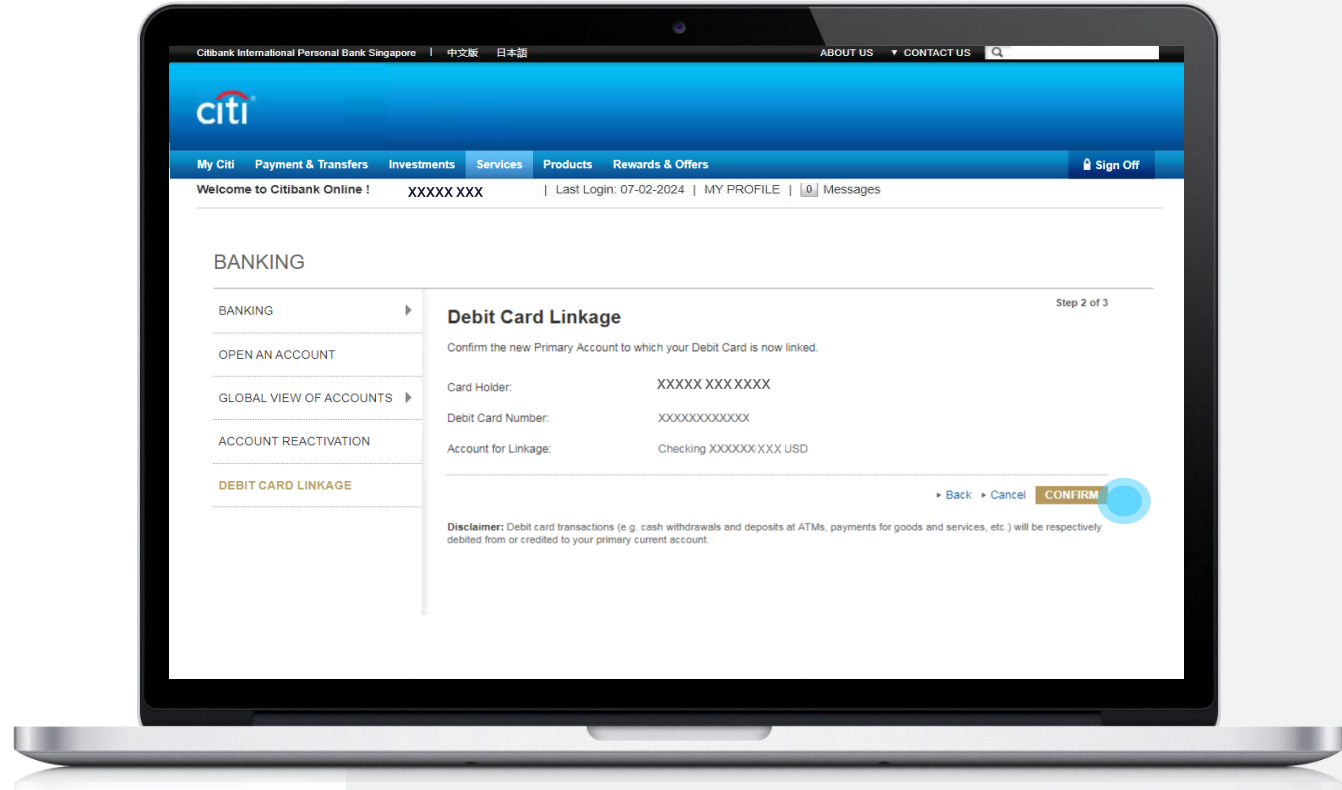


Link Debit Card to a different currency account



8

Verify details and click “CONFIRM”

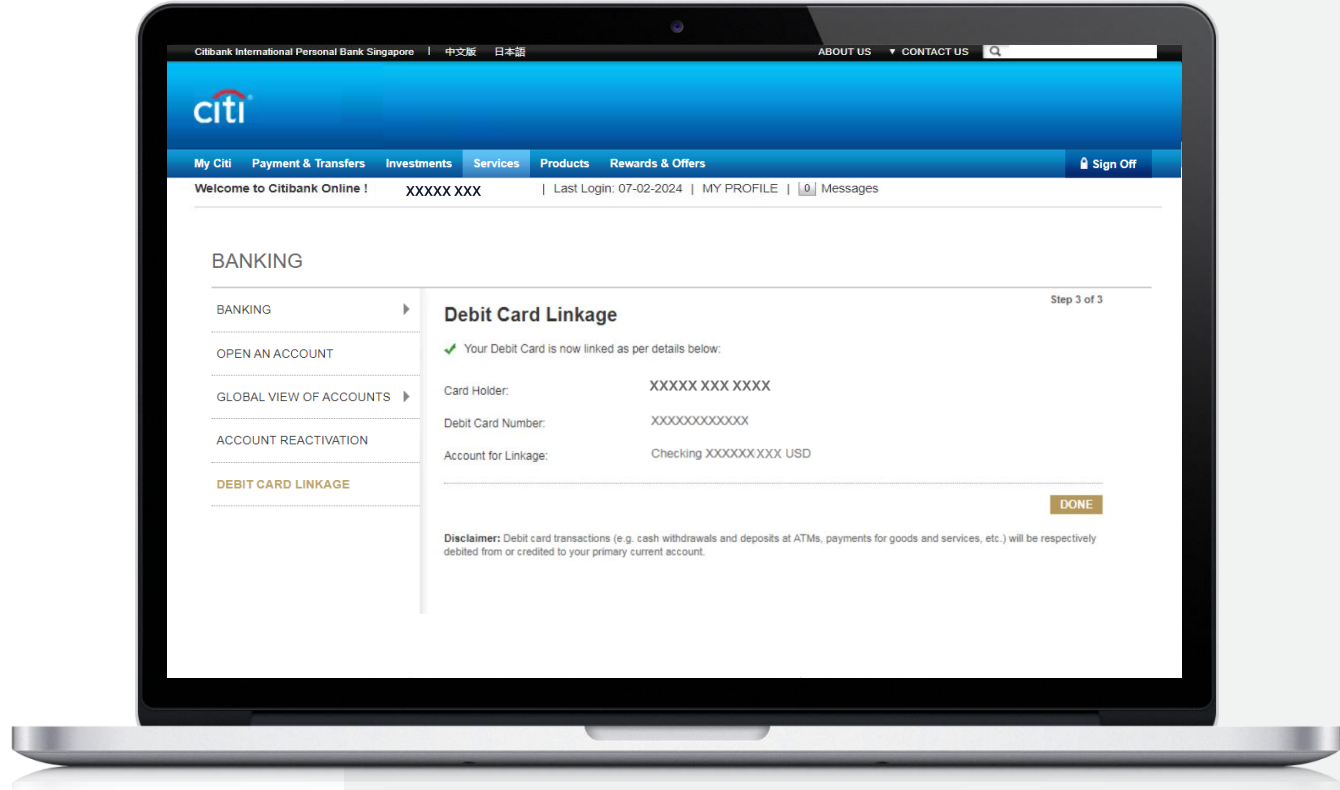


Link Debit Card to a different currency account



9

Your Debit Card has been successfully linked to a new Checking Account



Your Role and Responsibility

Keep your User ID and Password Confidential

You should never disclose your User ID and Password and you should also ensure that no one is watching you while you enter your User ID and Password or any confidential information. Memorize your User ID and Password and do not record it anywhere. Under no circumstances should you reveal your User ID and Password to anyone even if they purport to be a staff of Citibank.

Do not use a shared computer or device that cannot be trusted for internet banking such as the computer at an Internet café. These devices may be installed with certain software that could capture your personal information prior to your approval.

The One-time PIN(OTP) generated with Online Security Device, Citi Mobile® Token or via an SMS should also not be shared with anyone else.

Mobile Malware

New variants of mobile malware targeting Android smartphones continue to appear in the Asia Pacific region. These malicious apps often target mobile banking apps, and may attempt to steal customer credentials and perform fraudulent transactions.

In some cases, the mobile malware will attempt to circumvent the additional layer of security provided by One Time PINs (OTPs) by intercepting text messages (SMSs) or generating a fake dialogue inside the mobile banking app in order to trick a user.

Citi recommends customers remain alert for malware threats and review our Online Security Tips. Specifically, Citi suggests that all mobile users consider:

- Only installing applications from trusted and official sources
- Installing a reputable mobile anti-virus application
- Keeping mobile device software up-to-date
- Being aware of the heightened risks associated with 'rooted' or 'jailbroken' devices
- Not following any links or instructions provided from unknown or suspicious sources.

If you notice unusual behavior in your online banking session, you should immediately terminate the online banking session and contact 24-Hour CitiPhone Banking at +65 6224 5757.

Beware of Online Threats

Online threats are very common nowadays and it tricks you into surrendering your confidential information. It is important to know its mechanisms and take preventive measures to safeguard yourself.

As an internet banking user, you have a role to play to ensure that you are protected while banking online. Here are some of the ways you could take to safeguard yourself:

Always make sure that you have entered your User ID and Password and other confidential information in the legitimate Citibank International Personal Bank Website by entering Citibank International Personal Bank's Website address <http://www.ipb.citibank.com.sg> directly onto your Web browser.

To ensure you are on a secure website, check the beginning of the Web address in your browser's address field - it will be "https://" rather than "http://". Secure websites will also contain a padlock icon on the status bar at the top of the browser. Double-click to view details of the security certificate, which is issued to Citibank.

- To verify that the website is authentic, check for the following details:
- The certificate is issued to <http://www.ipb.citibank.com.sg>
- The certificate is issued by Verisign.
- The certificate has a valid date.

Do not save your online banking login details on the browsers by clearing your browser's cache and history after each session. [Click here for steps to clear browsers' cache.](#) Always remember to log out when you have completed your internet banking session.

Always update the bank whenever you have changed your contact details so that you can be contacted in a timely manner should we detect any unusual transactions.

Ensure that your computer has the latest anti-virus software as they help to guard against new viruses. Your computer's operating system and browser software should be updated with the latest security patches. All these will help prevent unauthorized access to your computer.

Disclaimers

General Disclaimer

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App Store



Available on the
Google play



Note: Citi Mobile[®] App is available for download from the App store and Google Play store of the following countries and jurisdictions: Australia, China[^], Hong Kong, Korea, India, Indonesia, Japan, Malaysia, Philippines, Singapore, Thailand, Taiwan, United Arab Emirates, United Kingdom, United States of America and Vietnam.

[^]Only available in App store

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Banking Hours
Monday to Friday: 9:30am–6:00pm

